



December 2016

Billing Well Visit Claims with Medicaid Secondary

When a patient has a commercial plan as his/her primary insurance and a managed Medicaid plan as his/her secondary insurance, a claim should be submitted to both plans to ensure the practice receives credit for completion of a well visit. After receiving payment from the primary payor, the provider should submit a claim and a copy of the Explanation of Payment (EOP) from the primary payor to the managed Medicaid plan. This will ensure these patients are counted as “compliant” for reporting and incentive calculation purposes.

Full Patient Rosters

For those practices who wish to view a complete roster of their Medicaid managed care patients, these lists can be obtained from each of the Medicaid managed care plans as follows:

- [CareSource](#) - Patient List Available via Provider Portal
- [Molina](#) - Patient List Available via Provider Portal
- [UHCCP](#) - Patient rosters sent to practices first week of every month, also available via LINK
- [Paramount](#) - Patient List Available via Provider Portal
- [Buckeye](#) - Patient listing available on Buckeye's website

Please note that these rosters will be for ALL Medicaid patients, and are not an indication of compliance or non-compliance in any measure of the physician incentive program administered by Partners For Kids. Lists from the managed care plans will ONLY reflect the name of the physician on the patient’s Medicaid card and will not reflect the Partners For Kids attribution model.

For your reference, provider manuals for each of the managed care plans are available online. Click the links above to access the most recent provider manual available.

Provider Plan Participation

In an effort to ensure our records are accurate and to promote appropriate access for our patients, PFK will be conducting a review of Medicaid managed care plan participation with our providers. In the coming weeks, your provider relations specialist will reach out to your practice to discuss what (if any) changes can be made to your plan participation form.

Practice Survey for Buckeye Community Health Plan

Buckeye Community Health Plan has a survey online to have information regarding cultural competency training, condition-specific training and ADA compliance published in their provider directory. Please download and review the survey [here](#) and send the completed form to your Provider Relations Specialist at PFKProviderRel@nationwidechildrens.org or via fax at 614-355-3185.

Welcome New Members

We are pleased to welcome the following providers and practices who joined the PFK provider network in November:
Amy Rachelle A. Teleron-Khorshad, MD – American Health Network
Emily Herman, FNP – Central Ohio Primary Care Physicians, Inc.

Important Dates

January 19 – PFK Quarterly Webinar at 12:00 pm

January 19 – Practice Fitness Part 2 – Health Reform and Practice Transformation: The Phantom Menace at 5:30 pm

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProviderRel@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org



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Did you know?

Partners For Kids' Care Navigation Program helps children be as healthy as possible by making it easier to get care. Care Navigation is designed for children and families with complex medical problems or special health care needs and/or families who have many people involved with the children's health care.

Care Navigation Team members work with schools, insurance companies, community groups and the health care team. Providers may refer patients to Care Navigation by sending an email message to: PFKCareCoordination@NationwideChildrens.org.

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