

November 2016

PFK Provider Survey

Congratulations to our "Lunch on Us" raffle winners: American Health Network – Hilltop, Eastglen Pediatrics and Hometown Pediatric Care! These practices and 28 others provided valuable feedback as part of our recent PFK Provider Survey. Our team has already begun reviewing the survey results and discussing opportunities to improve our services to your practices. Based on your comments, we are expanding the distribution of this newsletter to include office managers and providers beginning with this edition. If you would like to be removed from the distribution list, please send an email to our Provider Relations Team at PFKProviderRel@NationwideChildrens.org.

Epinephrine Auto-Injector Comparison Tool Available

PFK Pharmacists have developed a resource for providers who are prescribing epinephrine auto-injectors. The tool compares the EpiPen® Epinephrine Auto-Injector and Epinephrine Auto-Injector (generic for Adrenaclick®) based on available strengths, accessibility of training devices, safety design, cost and availability of patient assistance programs. Counseling tips for each device are also included. You will find the <u>tool</u> on the <u>Resources</u> page of the <u>PFK website</u>.

Sequestration Reduction in Federal Payment Denials

Near the end of October or the first week of November, your practice may have received check and explanation of payment from Molina with a denial code stating "Sequestration reduction in federal payment". This was an error in which claim logic related to Medicare was mistakenly applied to Medicaid claims in one check run. Molina is aware of the issue and is currently running a report of the affected claims. The anticipated timeline to resolution is 30-45 days.

Molina EPSDT Billing Guidelines

Molina has recently denied claims stating that the necessary components of the child and teen checkup (EPSDT) have not been completed. If your practice has experienced some of these denials, please refer to the attached EPSDT guide for billing guidelines related to EPSDT claims.

Health and Wellness - The Gift that Keeps on Giving

There are just 6 weeks left in 2016 to schedule patients for well visits. Please review the 2016 Noncompliant Patient List for your practice that was distributed with Physician Incentive Plan checks in the past two weeks. For each patient included on the list who completed a well check by June 30, 2016, please submit a Proof Form including a copy of the HCFA or explanation of payment. Proof forms should be submitted within 60 days of your receipt of the Noncompliant Patient List. Infants require at least 6 well visits before 15 months of age, 3-6 year olds require one visit per year and adolescents (12-18 years old) that were noncompliant last year should receive a well visit this year. As a reminder, the incentive payment for infants and children 3-6 years old has increased to \$54.04 per successful patient. Incentive payments for adolescent well checks has increased to \$170.77 per successful patient.

Partners For Kids Holiday Hours

The holiday season is upon us. Partners For Kids' offices will be closed on November 24, December 26 and January 2 and will close at 2 pm on December 16, December 23 and December 30. Our staff will be in the office and ready to assist you on all other workdays.

Welcome New Members

We are pleased to welcome the following providers and practices who joined the PFK provider network in October:

Sarah J. Alley, MD – Fairfield Medical Associates, LLC Michelle L. Graham, MD – Fairfield Medical Associates, LLC Ashika P. Sharma, MD – Pediatric Associates of Springfield/OPCA

Dana E. Tavaniello, DO – Sunshine Pediatrics Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProviderRel@NationwideChildrens.org

Phone: (614) 355-5503 Visit us at <u>PartnersForKids.org</u>



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Did you know?

PFK's website was recently refreshed and includes a variety of resources for providers. Visit the website at www.PartnersForKids.org to access general practice resources, prescribing guidelines, the PFK Provider Directory, past editions of the Provider Relations e-newsletter and recent journal publications. We welcome your feedback regarding additional content that would be useful to your practice.

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