



March 2018

Registration Deadline for Coding Pearls 2018

As a reminder, the Coding Pearls 2018 featuring Dr. Richard Tuck will be Wednesday, April 4, in Stecker Auditorium at Nationwide Children's Hospital. Check-in begins at 5:30 p.m. and the coding session runs from 6 to 8 p.m. The deadline to register is Friday, March 23. To register:

- CPP members can call the CPP office at (614) 722-2145 or email cpp@NationwideChildrens.org.
- PFK members can email PFKProviderRel@NationwideChildrens.org.

Be sure to include your practice name, names of all attendees and the number of attendees who prefer a vegetarian meal. This event is free to CPP members. PFK will cover the cost of attendance for PFK members. Attendance by a physician will satisfy their network requirement for 2018!

Medicaid ID Numbers

In order to comply with Federal Rule 42 CFR 438.602 that went into effect January 1, 2018, providers are required to have an active Medicaid ID number. It is important to note that Medicaid ID numbers expire in certain circumstances. Please verify with MITS that the Medicaid ID numbers for all billing practitioners in your group are active. The State of Ohio has provided a grace period which ends September 1, 2018. If you are practicing in a state other than Ohio, please refer to your state's Medicaid governing body regarding potential grace periods. If anyone within your group does not have an active Medicaid ID number by the end of the grace period, he/she may not be reimbursed for services provided to Medicaid or managed Medicaid members. If you have any questions, please contact Juli-Anne Michel at (614) 355-5517 or Julianne.Michel@NationwideChildrens.org.

Asthma Medication Updates

Aerospan® and QVAR® HFA inhalers were recently discontinued by their manufacturers. While QVAR® HFA was replaced with a new product called Qvar® RediHaler™, the new RediHaler™ may not be appropriate for all patients. The Redihaler™ requires additional patient education because of its differences from other HFA products patients are already using, including albuterol. Flovent® HFA and Asmanex® HFA (FDA approved for ages 12 and up) may be alternatives for patients. Most Medicaid plans will cover one or more of these options.

For up-to-date, specific details on formulary coverage, check out the [“Ohio Managed Medicaid Pharmacy Coverage” prescribing resource](#). For questions about the prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.

Member Outreach Program

The Member Outreach team can assist your practice in contacting patients who are non-compliant for their annual well child exam via phone calls or mailings. In the past, we have focused on contacting patients who are already overdue for their annual well child exam. In 2018, we are implementing an additional intervention aimed at identifying and scheduling patients before they become non-compliant. Beyond phone calls and mailings, Partners For Kids is investigating the use of text messages for outreach to patients and families. In 2017, approximately 12 percent of all members that Member Outreach team members called completed a well visit. If you are interested in working with our Member Outreach team, please contact Josh Nowack at Joshua.Nowack@NationwideChildrens.org or your PFK Provider Relations Specialist.

Billing Well Visit Claims with Medicaid Secondary

For purposes of the Physician Incentive Program, physicians receive credit for completion of a well visit when Medicaid is billed as the primary or the secondary payor. When a patient has a commercial plan as the primary insurance and a managed Medicaid plan as the secondary insurance, a claim should be submitted to both plans to ensure the practice receives credit for completion of a well visit. After receiving payment from the primary payor, the provider should submit a claim and a copy of the Explanation of Payment (EOP) from the primary payor to the managed Medicaid plan. This will ensure these patients are counted as “compliant” for reporting and incentive calculation purposes.



March 2018

Top 10 Best Practices for Improving Well Care

Partners For Kids has compiled a list of best practices to help with improving well care compliance by patients and families. Please refer to the attached “Best Practices” document or visit the [Resources page of the PFK website](#).

Buckeye TurningPoint

Effective February 15, 2018, Buckeye Health Plan has launched a Surgical Quality and Safety Management Plan through TurningPoint Healthcare Solutions, LLC. The plan was developed to work in collaboration with physicians to promote patient safety by incorporating high quality and cost-effective care for Buckeye patients undergoing musculoskeletal surgical procedures. Please refer to the attached TurningPoint files for additional information.

Pediatric Asthma Conference

The 9th Annual Pediatric Asthma Conference will be held on May 11, 2018, at Nationwide Hotel and Conference Center in Lewis Center, Ohio. Dr. Rob Lemanske, Jr., Professor of Pediatrics and Medicine and Associate Dean for Clinical and Translational Research at the University of Wisconsin School of Medicine and Public Health, will present “Causes, Natural History and Possibilities for Prevention of Asthma”. [Learn more](#) or register online [here](#).

Welcome New Members

We are pleased to welcome the following providers and practices that joined the PFK provider network in March 2018:

Elizabeth C. Billington, DO - Central Ohio Primary Care Physicians, Inc.

Nathan E. Billington, MD - Central Ohio Primary Care Physicians, Inc.

Alanna J. Albano, DO - Helping Hands Pediatric & Adolescent Medicine

Jill R. Hunter, FNP - Simona Moore, CNP, LLC

Important Dates

April 4 – CCP and Nationwide Children’s are co-sponsoring “Coding Pearls 2018” from 5:30 to 8 p.m. in Stecker Auditorium at Nationwide Children’s

April 19 – PFK e-newsletter distribution

May 11 – [Pediatric Asthma Conference, Nationwide Hotel and Conference Center](#)

Did you know?

PFK’s goal is to provide value to the providers and members that we serve. Did you know about the following PFK achievements from 2017?

- PFK’s Credentials Verification Office reviewed 201 initial applications and 880 re-credentialing applications.
- PFK Provider Relations staff assisted our providers in resolving 131 claims issues with the managed Medicaid payors.
- PFK pharmacists published prescribing guidelines on gastroesophageal reflux, head lice and acne medications.
- PFK Member Outreach staff contacted 2,338 patients and scheduled 417 well-checks with their primary care providers.
- PFK offered four lunch-time webinars that provided participants with CME credit and offered Part 4 Maintenance of Certification points for physicians participating in QI projects with the Practice Facilitation team.

If your office would like to know more about accessing these services, please contact your PFK Provider Relations representative, Michelle Bronner or Bob Pastva.

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProviderRel@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org