FYI: Care Navigation for Providers in CareLink

Ordering a Referral to Care Navigation in CareLink

1. Open a patient chart and click **Orders > Order Entry**. The Order Entry activity appears.
2. Confirm the clinic and the authorizing provider, and then click Accept.
3. In the New Procedure box, search for and select the “Referral to Care Navigation” order (REF450).
4. Click the referral name to edit and answer the questionnaire. Required fields are marked with a symbol. Click **Accept** when finished.
5. Click **Sign Orders**.
6. Enter your password if prompted and click **Accept**.
Identifying Patients Enrolled in Care Navigation in CareLink

If the patient is actively enrolled in the Care Navigation program, a pink banner will appear on the patient’s Snapshot report.

Enrolled patients will have a Care Coordinator listed as an active member of their care team. Click on “Care Team” in the reporting toolbar on the Snapshot.

Reviewing the Care Navigation Care Plan in CareLink

To open the Care Navigation Care Plan, click on “Care Navigation Care Plan” in the reporting toolbar on the Snapshot.
Care Navigation Care Plan

Health Risk Assessment
View most recent health risk assessment (HRA)

Patient Information
Patient Name: Baby, Nicu A
MRN: 2008549
Sex: Female
DOB: 1/11/2017

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