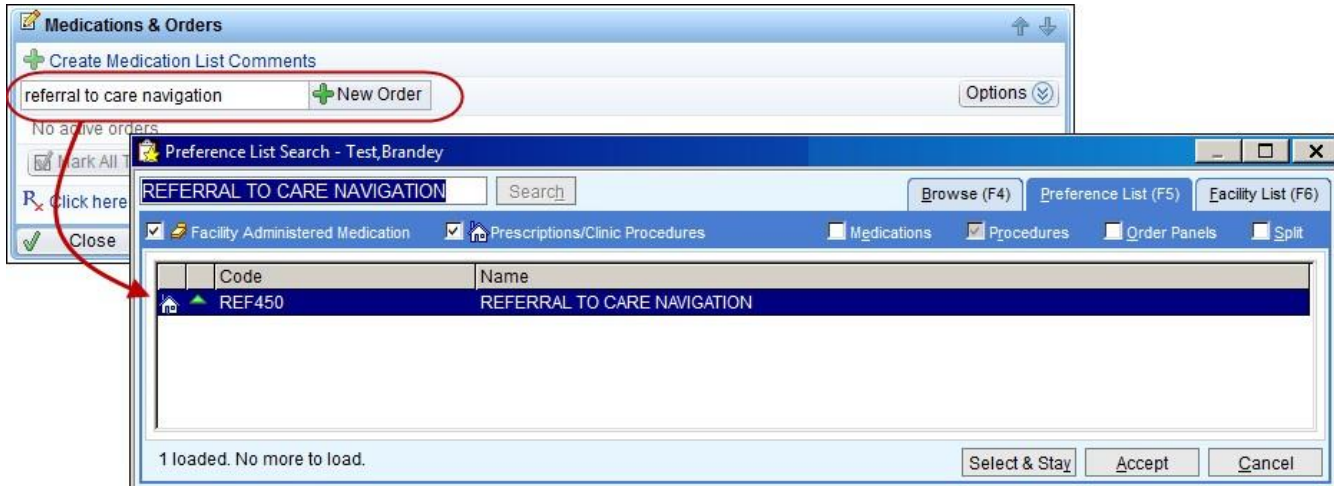


Care Navigation for Providers

Order a referral to Care Navigation, identify patients enrolled in Care Navigation, and review the Care Navigation care plan.

Ordering a Referral to Care Navigation

1. In any outpatient orders section (i.e. *Discharge Orders* from Inpatient or *Meds and Orders* from Ambulatory), search for and select the “Referral to Care Navigation” order (REF 450).



2. Complete the required order details (indicated by red stop signs) and then sign the order.

The screenshot shows the 'REFERRAL TO CARE NAVIGATION' order form. The form includes fields for Class (Internal Ref, External Referral), Priority (Routine, STAT), Dept Specialty, Referral Reason (Specialty Se), Interpreter needed? (Yes, No), Date of referral (8/2/2016), and several fields with red stop signs indicating required information: 'Who is referring this child?', 'Relationship', 'Patient History/Reason for Referral', 'OB Case?', and 'BH Case?'. The form also has 'Accept', 'Cancel', and 'Remove' buttons at the top and bottom.

Identifying Patients Enrolled in Care Navigation

- “Enrolled in Care Navigation” appears on the far right of the header for patients actively enrolled in the Care Navigation program.

- A “Care Coordinator” is listed as an active member of the patient’s Care Team.

Team Member	Relationship	Specialty	Start	End	Updated
PCPs					
Hilltop, Primary Care	PCP - General		03/11/2016	End	3/11/16
Other Patient Care Team Members					
Zzuser, Rn, RN	Care Coordinator		08/02/2016	End	8/2/16

**Note: As of August 2016, patients enrolled in the program will no longer have Care Coordination listed as a problem on their Problem List.*

Reviewing the Care Navigation Care Plan

1. Click on “Enrolled in Care Navigation” in the patient header to open the Care Navigation Care Plan.

About Care Coordination
This patient is currently assigned to a Care Coordinator to assist them throughout the continuum of care. Together with the patient and family, the following goals have been established. Please contact the Care Coordinator if you have identified additional coordination needs or would like more information on the items listed below.

Care Navigation Care Plan

Patient Information

Patient Name	MRN	Sex	DOB
Test, Green	2007572	Male	7/13/2005

Health Risk Assessment
HIRA

Care Navigation Care Plan

Care Team

Notes - Note created 8/27/2015 9:15 AM by Zzuser, Rn, RN

Role/Specialty	Helps with	Provider Name	Phone	Address
Care Coordinator	Care plan, follow-up, troubleshooting	Suzy Jones, RN	614-444-4444	Nationwide Children's Hospital
Primary Care Provider	well child checkups, sick child checkups,	Michael Smith, MD	614-555-5555	Nationwide Children's Hospital