

## Managed Care Plans & Medicaid Contact Information






Ohio Consumer Hotline: 1-800-324-8680 TTY: 1-800-292-3572

Ohio Department of Medicaid

Bureau of Managed Care

P.O. Box 182709 Columbus, Ohio 43218-2709

1-800-605-3040 or 1-800-324-8680 TTY: 1-800-292-3572 [www.medicaid.ohio.gov](http://www.medicaid.ohio.gov)

Managed Care Plan					
<b>Address</b>	4349 Easton Way #200, Columbus, OH 43219	230 N. Main Street in Dayton, Ohio, 45402	3000 Corporate Exchange Dr #130, Columbus, OH 43231	1901 Indian Wood Circle Maumee, OH 43537	9200 Worthington Rd. Westerville, OH 43082
<b>Website</b>	<a href="http://www.buckeyehealthplan.com">www.buckeyehealthplan.com</a>	<a href="http://www.CareSource.com">www.CareSource.com</a>	<a href="http://www.MolinaHealthcare.com">www.MolinaHealthcare.com</a>	<a href="http://www.Paramounthealthcare.com">www.Paramounthealthcare.com</a> <a href="http://www.ParamountAdvantage.org">www.ParamountAdvantage.org</a>	<a href="http://myuhc.com/CommunityPlan">myuhc.com/CommunityPlan</a>
<b>Transportation</b> Members call 48 hours (two business days) in advance to schedule	1-866-246-4358 TDD/TTY: 1-800-750-0750 or 7-1-1-	1-800-488-0134 TDD/TTY: (800) 750-0750 or 7-1-1	1-866-642-9279 TDD/TTY: (800) 750-0750 or 7-1-1	1-866-837-9817 TDD/TTY 800-750-0750 or 7-1-1-	1-800-985-2017 TDD/TTY: (800) 750-0750 or 7-1-1
<b>Prior Authorization</b>	1-866-246-4359	1-800-488-0134	1-800-642-4168 TDD/TTY: 1-800-750-0750 or 7-1-1	Utilization Management Dept 1-419-887-2520 1-800-891-2520	Utilization Management 1-800-504-9669
<b>Appeals/Grievance</b>	Appeals/Grievance Coordinator 4349 Easton Way, Suite 400 Columbus, OH 43219	CareSource Grievance Department P.O. Box 1947 Dayton, OH 45401-1947	Molina Healthcare of Ohio, Grievance and Appeals Unit, P.O. Box 349020, Columbus, OH 43234-9020	Member Services 1901 Indian Wood Circle, Maumee OH 43537 1-419-887-2525	UnitedHealthcare Community Plan Grievances and Appeals P.O. Box 31364 Salt Lake City, UT 84131-0364
<b>Member Services</b> Member ID Cards, benefit questions	1-866-246-4358 TDD/TTY: 1-800-750-0750	1-800-488-0134	1-800-642-4168 TDD/TTY: 1-800-750-0750 or 7-1-1	1-800-462-3589 TDD/TTY: 1-888-740-5670	Member Services 1-800-895-2017 TDD/TTY 1-888-616-0021
<b>Medications Not on PDL</b>	1-866-246-4358 Call if medication is not listed on PDL	1-800-488-0134 Call if medication is not listed on PDL	1-800-642-4168 Call if medication is not listed on PDL	Provider Relations Dept 1-419-887-2535 Call if medication is not listed on PDL	Pharmacy Prior Authorization 1-800-310-6826 OptumRX-1-877-305-8952