



July 2018

Prescribing Resources Updates

Two prescribing resources have been updated on the website. With regular formulary changes occurring, the [Ohio Managed Medicaid Pharmacy Coverage](#) has up-to-date coverage information for fee-for-service Ohio Medicaid and the five Managed Medicaid Plans for select drug classes. A brief table highlighting changes is found in [Pharmacy Coverage Updates – July 2018](#). Most notably, there are a few changes to covered and preferred, short-acting insulin products for many of the plans. For questions about the prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.

Free Transportation Offered by Medicaid Plans

Do you have patients who miss appointments due to transportation issues? Each Medicaid Managed Care Plan provides **free** transportation for patients (and guardians) to physician appointments. Patients must contact their managed care plan at least **two business days** in advance to schedule their service. Click on each plan link below to learn more.

Health Plan	Round Trips	One-Way Trips	Per	Contact Numbers	Minimum Distance
CareSource	15	30	Calendar Year	800-488-0134	30 Miles
Molina	15	30	Calendar Year	866-342-9279 800-750-0750	30 Miles*
UHCCP	15	30	Calendar Year	800-895-2017	30 Miles*
Buckeye	15	30	12 Month Period	866-246-4358	30 Miles
Paramount	15	30	Calendar Year	866-837-9817	30 Miles*

* Options are available for patients who live within 30 miles of their doctor's office and may include vouchers or bus tickets.

Members may still receive assistance with transportation for certain services through their local county Department of Job and Family Services Non-Emergency Transportation (NET) Program. Call your county Department of Job and Family Services for questions or assistance with NET services.

New Behavioral Health Web Page

In recognition of adding behavioral health providers to the Partners For Kids network, we have added a [“For Behavioral Health Providers”](#) web page. Learn more about the work that PFK is doing with behavioral health providers and the resources available to them.

Nationwide Children’s Behavioral Health Webinar Series for Primary Care

If you missed session #1 of the Nationwide Children’s Behavioral Health Webinar Series for Primary Care, you can listen to it [here](#). Content from session #2 will be available soon. The next webinar, “Sleep-related Disorders and Educating Parents on Good Sleep Hygiene Practices,” is September 12. Details will follow in the next edition of the Provider Relations e-newsletter.



July 2018

2018 Network Requirement Summary

Many PFK physicians have already completed their Physician Incentive Plan network requirement for 2018. A total of 153 physicians (68.9 percent of eligible physicians) have met the requirement. Of these, 83 providers have participated in more than one activity. There are more opportunities for physicians to fulfill the network requirement by participating in any of the following:

- PFK-sponsored Practice Facilitation QI project
- PFK quarterly webinars or behavioral health webinars
- In-office visit with a PFK medical director, pharmacist or provider relations specialist
- Participation or membership in a PFK committee
- Practice Fitness Meeting hosted by Nationwide Children's Hospital/Partners For Kids/Children's Practicing Pediatricians

Failure to fulfill the network requirement will result in forfeiture of the physician incentive in 2018. Check the "Important Dates" section of the PFK e-newsletter each month for information on upcoming meetings and webinars. If you have any questions, please contact the PFK Provider Relations Specialists, [Bob Pastva](#) or [Michelle Bronner](#).

Office Manager Retreat Review

Thank you to everyone who attended the PFK Office Manager Retreat on June 22! Thirty-nine office managers and staff from more than two dozen practices met at the Partners For Kids office to discuss the best ways to improve well-care visit rates. The half-day event was hosted as a partnership between Molina Healthcare and Partners For Kids. A panel discussion with Q&A was the centerpiece of the program, with staff from four community practices sharing ideas on how to increase well care visits. Topics ranged from decreasing patient no-shows, converting acute visits to well care visits and managing patient communication. Attendees collaborated in small groups to share barriers and opportunities that they had experienced in their own practices. The event highlighted how the network of PFK practices could work to impact the lives of our patients.

Participating Provider Health Plan Capacity Form

When a new physician is credentialed, the next step involves completing the [Participating Provider Health Plan Capacity form](#), available on the [PFK website](#). In addition, if your practice requests capacity changes, simply fill out the form and forward it to PFKProviderRel@NationwideChildrens.org or call (614) 355-5503.

Welcome New Members

We are pleased to welcome the following providers and practices who joined the PFK provider network in July 2018:

- Kristiana L. Brown, PA-C - American Health Network
- Timberlee B. Madeker, CPNP - American Health Network
- Kristen S. Morey, CPNP - American Health Network
- Kathryn N. Palmer, CPNP - American Health Network
- Taylor A. Ballenger, MD - Central Ohio Primary Care Physicians, Inc.
- Michele V. Mahoney, MD - Rivers Edge Pediatrics, Inc.



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Important Dates

August 16 – PFK Provider Relations e-newsletter distribution

Week of August 27 – Q1 2018 PIP check distribution

September 12 – Nationwide Children's Behavioral Health Webinar Series for Primary Care: Session#3: "Sleep-Related Disorders and Educating Parents on Good Sleep Hygiene Practices," Noon

October 30 – Practice Fitness Primary Care Series "Flourishing at Work: Mindful Lessons for Clinicians and Leaders," 6 p.m.

Did You Know?

The PFK Care Coordination Provider Engagement Team is available to meet with any of our providers to discuss a more detailed overview of Care Coordination and to enhance communication between providers and the Care Coordination team. PFK provides Care Coordination for Buckeye Community Health Plan, Molina Healthcare, Paramount Advantage and United Healthcare Community Plan. If you are interested in learning more, contact PFKProviderRel@NationwideChildrens.org or call (614) 355-5503.

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProviderRel@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org