



January 2019

2019 Physician Incentive Plan

We are pleased to announce the updates to the Partners For Kids Physician Incentive Plan (PIP) for 2019! Our incentives for well checks will continue into 2019. New to the 2019 PIP are incentives for immunizations for adolescents, ADHD preferred prescribing, and emergency department reduction for ambulatory sensitive conditions. Please refer to the attached PIP Summary and FAQ, as well as the plan description for details. Partners For Kids staff will schedule time to meet with each practice in February to briefly review the new measures and changes, as well as to provide some baseline data.

Ohio Department of Medicaid Fee Schedule Update

The Ohio Department of Medicaid (ODM) regularly updates the fee schedule for non-institutional services, often around the start of the year and each quarter. As of January 1, 2019, there were no major changes to the fee schedule that impact primary care. The most notable changes were to chronic care management and transitions of care management, resulting in three codes no longer being reimbursed under the ODM fee schedule. The fee schedule can be found on the [ODM website](#) by selecting “Medicine, Surgery, Radiology and Imaging, and Additional Procedures (Non-Institutional Services).”

Code	Description	Effective Date	Current Maximum Payment Amount
99490	Chron care mgmt srvc 20 min	1/1/2019	Not Covered
99495	Trans care mgmt 14 day disch	1/1/2019	Not Covered
99496	Trans care mgmt 7 day disch	1/1/2019	Not Covered

Billing Reminders

A common goal for providers and payors is accurate claims filing and adjudication. Our payor partners have provided their insights regarding the most common issues that result in denials.

1. Incorrect or missing primary insurance information
2. Invalid or missing modifier
3. Invalid diagnosis code for the services rendered
4. Inappropriate procedures for the provider specialty
5. Invalid or missing information for the ordering physician
6. Provider name in the “Billing” or “pay-to” field

In addition, as payors have begun processing claims from behavioral health providers, several additional issues have been identified within the behavioral health claims:

1. The diagnosis is not consistent with the procedure.
2. Service restrictions may apply (refer to available guidelines).
3. Duplicate member/DOS/service code/pay-to/modifier.
4. The procedure code invalid with the modifier or modifier is missing.
5. Procedure code has an unbundled relationship with procedure code.
6. Provider is non-participating.
7. Missing, incomplete or invalid Healthcare Common Procedure Coding System (HCPCS) code.
8. Provider type is not authorized to bill the service.
9. Inappropriate place of service.



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Behavioral Health Technical Assistance

If you have had claims adjudication issues with behavioral health claims submitted between July 1, 2018 through December 31, 2018, the managed care plans have until February 1, 2019 to:

- Develop a collaborative plan with providers through one-on-one technical assistance to rectify claims that have been submitted with errors in order to reprocess those claims; and/or
- Pay providers for claims that are being held due to managed care plan system issues.

Providers experiencing issues with billing or claims payments must contact the identified managed care plans for one-on-one assistance. The plans will review various provider specific issues to help mitigate these challenges.

Information pertaining to billing training for behavioral health providers is being offered by Buckeye Community Health Plan and Molina Healthcare.

Buckeye Community Health Plan	Training is found on their website . Click ODM Provider Requirements and Reimbursement Manual .
Molina Healthcare	<p>Provider Training Sessions:</p> <p>Provider Portal Training: Thursday, January 24 (2 to 3 p.m.) meeting number 802 004 721</p> <p>Claim Submission Training: Tuesday, January 22 (1 to 2 p.m.) meeting number 805 966 751</p> <p>Visit WebEx.com or call: (866) 499-0396 and follow the instructions.</p>

ADHD Preferred Prescribing

The [Prescribing Guidelines for Behavioral Health](#) are on the our website's [resources](#) page under Prescribing Resources. These guidelines include prescribing recommendations for ADHD, disruptive behavior disorders, anxiety disorders and depression, and autism spectrum disorder, as well as a comprehensive medication list for Medicaid plans of preferred and non-preferred agents. The guidelines also contain the preferred and non-preferred ADHD agents that apply to the Physician Incentive Plan measure. For questions about prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.

Managed Care Plans At-A-Glance with Behavioral Health Specific Contacts

A helpful chart with frequently asked questions and common referral sources has been compiled. [Check it out.](#)

Interdisciplinary Approach to Adolescent Eating Disorders

Join Nationwide Children's Hospital and Partners For Kids for a free interactive session; "[When Breakfast Tastes Like Failure: An Interdisciplinary Approach to Adolescent Eating Disorders](#)" on March 7 at Nationwide Children's Stecker Auditorium. Topics include criteria and diagnosis of eating disorders as well as considerations for assessing medical stability and referral. We will have presentations from a robust, interdisciplinary panel including the patient and family perspective, all available for question and answer interactions. Dinner and networking at 5:30 p.m., followed by the program from 6 to 8 pm. The program is live streamed to: Genesis (Zanesville), Marysville *Close To Home* Center, Ohio University Heritage College of Osteopathic Medicine (Athens), and Westerville *Close To Home* Center. This event is designated for a maximum of 2.0 *AMA PRA Category 1 CME Credit(s)*. [Register now](#) or call (614) 355-0650 to register.



January 2019

Welcome New Members

We are pleased to welcome the following providers and practices who joined the Partners For Kids provider network in January 2019:

Christina N Stine, MD - Central Ohio Newborn Medicine, Inc.
Maria S. Tomaszewska, MD - Central Ohio Newborn Medicine, Inc.
Jennifer J. Sun, MD - Central Ohio Primary Care Physicians, Inc.
Diana Beko-Stretton, LPCC - Hopewell Health Centers, INC
Kara Carson, LISW - Hopewell Health Centers, INC
Melischa Cowdery, FNP - Hopewell Health Centers, INC
Megan Danison, LPCC - Hopewell Health Centers, INC
Alexander Dolin, LPCC - Hopewell Health Centers, INC
Erin T. Finley, LISW - Hopewell Health Centers, INC
Adrienne Fitzsimmons, PsyD - Hopewell Health Centers, INC
Adryanne Garrett, LISW - Hopewell Health Centers, INC
Melanie J. Gregory, LPCC - Hopewell Health Centers, INC
Melissa G. Gross, LISW - Hopewell Health Centers, INC
John Haynes, LPCC - Hopewell Health Centers, INC
Benjamin W. Jordan, MD - Hopewell Health Centers, INC
Kimberly A. Johnson, LISW - Hopewell Health Centers, INC
Nicole K.A. Kennedy, LISW - Hopewell Health Centers, INC
Bobbie J. Kless, PMHCNS-BC - Hopewell Health Centers, INC
Micki S. Lamb, LPCC - Hopewell Health Centers, INC
Jennifer R. Murphy, LISW - Hopewell Health Centers, INC
Kristi Michelle Pennington, LISW - Hopewell Health Centers, INC
Linda M. Richardson, LPCC - Hopewell Health Centers, INC
Jillian N Salmons, LISW - Hopewell Health Centers, INC
Lori A. Sayre, LPCC - Hopewell Health Centers, INC
Joyce Schumacher, LPCC - Hopewell Health Centers, INC
Catherine B. Shanks, LISW - Hopewell Health Centers, INC
Tammy Stage, LPCC - Hopewell Health Centers, INC
Jamie Tuttle, LPCC - Hopewell Health Centers, INC
Marikay Vanderven, LPCC - Hopewell Health Centers, INC
David L. Weaver, LPCC - Hopewell Health Centers, INC
Jennifer Parks, PsyD - Mid-Ohio Psychological Services, Inc.
Justin Porter, LISW - Mid-Ohio Psychological Services, Inc.
Kylie S. Carter, LISW - National Youth Advocate Program
Andrea M. Dietsch, LISW - National Youth Advocate Program
Jennifer A. Geiger, LISW - National Youth Advocate Program
Danielle Greiner, LPCC - National Youth Advocate Program
Joel K. McArtor, LISW - National Youth Advocate Program
Cassandra N. Oliver, LISW - National Youth Advocate Program
Tracy J. Oyler, LISW - National Youth Advocate Program
Jessica D. Shaffer, LISW - National Youth Advocate Program
Lori J. Storer, LPCC - National Youth Advocate Program
Holly Baker, LPCC - Providers for Healthy Living
Amanda N. Birch, LPCC - Providers for Healthy Living
Kelsey Snively, LISW - Providers for Healthy Living
Tiffani Tobin, PA-C - Providers for Healthy Living



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Important Dates

February 13 – [Nationwide Children's Hospital Behavioral Health Webinar, noon to 1 p.m.](#)

February 21 – Provider Relations e-newsletter distribution

Month of February – Community Physician outreach visits for 2019 Physician Incentive Discussion

Week of February 25 – Physician Incentive Program (PIP) 2018 – Q3 check distribution

March 7 – [“When Breakfast Tastes Like Failure: An Interdisciplinary Approach to Adolescent Eating Disorders,”](#)

Nationwide Children's Stecker Auditorium, dinner 5:30 p.m.; program 6-8 p.m.

Did you know?

Happy new year! Now that we are in 2019, we would like to remind our primary care physicians about the Partners For Kids Network Requirement. Each physician must participate in **at least one** of the following as a prerequisite for earning incentives:

- Participation in a Partners For Kids-sponsored practice facilitation QI project
- Partnership with Partners For Kids' member outreach team
- Attend any one of four Partners For Kids quarterly webinars
- Attend any one of six Nationwide Children's Behavioral Health webinars
- One in-office visit with a Partners For Kids medical director, pharmacist, or provider relations specialist
- Attendance at a Practice Fitness Meeting hosted by Nationwide Children's Hospital/Partners For Kids/Children's Practicing Pediatricians

If you are interested in one or more of the above activities, please contact your provider relations specialist at PFKProviderRel@NationwideChildrens.org.

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProviderRel@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org