



February 2019

Medicaid ID Numbers for Partners For Kids Credentialing Process

In order for the managed care plans to load providers under the Partners For Kids contract, each provider must have a valid Ohio Medicaid number. To receive an Ohio Medicaid number, contact the Ohio Department of Medicaid's Provider Call Center at 800-686-1516. You will need to have the following numbers

- NPI
- Tax ID or Social Security Number

Please make sure that your Medicaid number is updated on both the CAQH application and the Partners For Kids application. Applications without Ohio Medicaid numbers cannot be completed.

Current Medicaid Member Eligibility Verification Errors Identified

Buckeye providers are currently reporting potential errors in verifying Buckeye Medicaid member eligibility when scanning member identification cards directly into their systems. Buckeye is working to resolve this issue. As an alternative, practices should verify member eligibility directly using the MITS portal or [Buckeye's secure portal](#) before refusing services or contacting Buckeye's Provider Services Call Center. Buckeye teams will notify providers when it has been corrected. If you have any questions, contact your Partners for Kids Provider Relations Specialist: Michelle Bronner, (614) 355-5524, Michelle.Bronner@NationwideChildrens.org or Robert Pastva, (614) 355-5503, Robert.Pastva@NationwideChildrens.org.

United Healthcare Cultural Competency Training

You may already have completed cultural competency training as part of requirements for obtaining privileges at the hospital/facility. The good news is that the training counts toward cultural competency training for United Healthcare as well. United Healthcare may ask providers to attest to cultural competencies available to their patients and update this information as it changes. The requested information includes a section for cultural competency skills and services you provide to certain populations.

Unlimited Well Visits for Adoption and Foster Care Children (AFK)

Ohio Medicaid requires a well-care visit for each adoption and foster kinship placement. There is no limit on allowable well care visits for AFK members in a calendar year, as determined by a poll of the Medicaid Managed Care Plans.

Partners For Kids Quality Improvement Program Changes Name

Based on the 2018 Partners For Kids Provider Satisfaction Survey results, the Practice Facilitation of Quality Improvement (QI) program approached the Provider Leadership Committee earlier this month with recommendations on changing the program name to be clearer and more descriptive. While the program has been successful in supporting a number of community practices implement QI initiatives, there is still a question about who this group is, and what they can do to support you. The new program name – Quality Improvement Coaching – hopes to erase those questions, while maintaining the partnerships developed within your practice. For any questions about the QI Coaching program, or to learn more about the projects offered through QI Coaching, please email PFKQICoaching@NationwideChildrens.org.

Save the Date: Coding Pearls Featuring Dr. Tuck

On Tuesday, April 2, Children's Practicing Pediatricians (CPP) will host a Pediatric Coding Seminar featuring Dr. Richard Tuck at Nationwide Children's Hospital's Stecker Auditorium. Registration begins at 5:30 p.m., with the seminar taking place from 6 to 8 p.m. The seminar is free for providers who currently participate in CPP. Not a member of CPP? Partners For Kids will underwrite the cost of attending so you will not have to pay to participate. Additional details, including registration information, to follow!



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New Date for April Behavioral Health Webinar for Primary Care

The behavioral health webinar originally scheduled for April 11 has been rescheduled for April 18. The webinar is titled “Sheldon Cooper’s in my office, now what? Anxiety and OCD in Clinical Practice” and will be led by Heather Yardley, PhD. Registration information will follow.

Nationwide Children’s 2nd Annual Early Childhood Wellness and Nutrition Symposium

Nationwide Children’s Center for Healthy Weight and Nutrition invites you to the [2nd Early Childhood Wellness and Nutrition Symposium](#) on April 18 at Nationwide Children’s Stecker Auditorium. The symposium, “Managing Extremes of Weight and Nutritional Deficiencies in Young Children,” has a theme of multi-sector integration in improving the nutrition and well-being of young children and their families.

This full-day event is approved for a maximum of 5.0 AMA PRA Category 1 Continuing Medical Education (CME) credits for providers and psychologists and Continuing Education Units (CEUs) for registered dietitian/registered dietitian technician (RD/RDT); social workers and speech therapists are pending approval. [Register now through April 12](#). The registration fee is \$25. Parking is provided. Scholarships are available to cover registration for students and trainees. To apply for a scholarship, please contact Jinyu.Xu@NationwideChildrens.org by Friday, March 29.

Imaging without Prior Authorization

Effective January 4, 2019, Paramount Advantage will no longer require prior authorization for the procedure codes listed in the attached file.

Welcome New Members

We are pleased to welcome the following providers and practices who joined the PFK provider network in February 2019:

Hanna Catlett, LISW - Buckeye Ranch
Sally Herron, LPCC - Hopewell Health Centers
Emily Kiourtsis, PsyD – Mid-Ohio Psychological Services, Inc
Patricia Hill, LISW - National Youth Advocate Program
Kathleen McNally, LISW - National Youth Advocate Program
Tammy Rakoczy, LISW - National Youth Advocate Program
Natalie Thomas, LISW - National Youth Advocate Program
Kelly Van Sickle, LISW - National Youth Advocate Program
Steven Hunt, PA-C - Providers for Healthy Living

Important Dates

Week of March 4 – Physician Incentive Program (PIP) 2018 – Q3 check distribution

March 7 – [“When Breakfast Tastes Like Failure: An Interdisciplinary Approach to Adolescent Eating Disorders,”](#) Nationwide Children’s Stecker Auditorium, dinner at 5:30 p.m.; program from 6 to 8 p.m.

March 21 – Provider Relations e-newsletter distribution

April 2 – “Coding Pearls 2019,” Nationwide Children’s Stecker Auditorium. Registration and dinner at 5:30 p.m.; coding session from 6 to 8 p.m.

April 18 – [Nationwide Children’s Behavioral Health Webinar Series](#), noon to 1 p.m.

April 18 – [Nationwide Children’s Center for Healthy Weight and Nutrition Symposium](#), Nationwide Children’s Stecker Auditorium. Registration and continental breakfast at 7:30 a.m.; program from 8 a.m. to 3 p.m.

April 18 – Provider Relations e-newsletter distribution

April 22 – Quarterly Webinar, noon to 1 p.m.



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Did you know?

Most accountable care organizations (ACOs) are provider-centric. That means they only take responsibility for those patients (members) who are attributed to providers who have contracted to participate in the ACO's provider network. Partners For Kids is patient-centric (member-centric). We take responsibility for approximately 325,000 children enrolled in managed Medicaid *regardless* of whether their providers are contracted with us or not. To be considered a Partners For Kids member, a child must meet three criteria:

- 1) They must be enrolled in a Managed Medicaid Plan in Ohio.
- 2) Their county of eligibility must be one of the 34 counties located in the Ohio Department of Medicaid's central or southeast regions.
- 3) If enrolled in the Covered Families and Children (CFC) product, they must be younger than 19 and if enrolled in either the Aged, Blind, Disabled (ABD) or Adoption and Foster Care Children (AFK) products, they must be younger than 21.

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProviderRel@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org