



July 2019

United Healthcare Community Plan Medical Prior Authorization

United Healthcare Community Plan (UHCCP) has eliminated the fax number used for medical prior authorization requests. Providers are encouraged to use the [Prior Authorization and Notification Tool](#). If you have difficulty using the site, please call UHCCP Provider Services at 877-842-3210, where you may submit a request via phone.

2019 Provider Incentive Plan Network Requirement for Primary Care

We are more than halfway through 2019 and it's time to make sure you are planning to meet your network requirement if you have not done so already! In order for our primary care providers to be eligible for full Partners For Kids incentives, *each provider* credentialed with us is required to complete at least one Partners For Kids sponsored activity during each calendar year. This can range from hands-on involvement with our Quality Improvement Coaching team, to participating in one of our webinars, to face-to-face meetings with a staff member. To date, over 72% of our providers have completed the network requirement and over 55% have participated in more than one activity. Thank you to those who have participated!

If you still need to complete your requirement, several options are available:

- Participate in our Quality Improvement Coaching program
- Utilize our Patient Outreach personnel
- Listen in to a Partners For Kids quarterly webinar or one of Nationwide Children's Behavioral Health webinars
- Attend a Practice Fitness event co-sponsored by Partners For Kids
- Participate on a Partners For Kids committee
- Meet with our staff including our medical director, pharmacist, or provider relations specialists

Not sure if you've completed your network requirement in 2019? Ask your provider relations specialists at PFKProRelations@nationwidechildrens.org.

Incentive Plan True Up and Proof Forms

In late August or early September, we will distribute incentive checks for the first quarter of 2019. At this time, we will conduct one final sweep of the 2018 claims to pay out any bonuses due to you that may have been missed as a result of delayed claim payments on our first run of calculations. This "True Up" will be included in the 2019 quarter 1 check.

Once this calculation is complete, we will accept proof forms for any incentive payments we may have missed. Proof forms will be distributed with quarter 1 checks. If we did not pay a 2018 well check bonus for a patient who received a well check in 2018, please fill out a proof form and provide either a HCFA or EOP. Until that time, no action is needed on your part. If you have questions, please contact your provider relations specialists at PFKProRelations@nationwidechildrens.org.

Prescribing Resources Update

Two prescribing resources have been updated and are available on our [website](#) and the [Physician Connect app](#). With regular formulary changes occurring, the [Preferred Drug List](#) for Ohio Medicaid Plans has up-to-date coverage information for fee-for-service Ohio Medicaid and the five Managed Medicaid Plans for select drug classes. A brief table highlighting changes is found in [Pharmacy Coverage Updates – July 2019](#). For questions about the prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.



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ADHD Preferred Prescribing Update

Updates were made to the [Prescribing Guidelines for Behavioral Health](#) to include a table of common patient considerations and how to mitigate issues, addition of the description for the Vanderbilt Scales, and information about the PHQ-A for depression screening and SCARED for anxiety screening. These guidelines also include prescribing recommendations for ADHD, disruptive behavior disorders, anxiety disorders and depression, and autism spectrum disorder, as well as a comprehensive medication list for Medicaid plans of preferred and non-preferred agents. The guidelines also describe the preferred and non-preferred ADHD agents that apply to the Provider Incentive Plan measure. Remember that prescribing guidelines can always be found under [Resources](#) on the website.

For questions about prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.

Welcome New Members

We are pleased to welcome the following providers and practices who joined the Partners For Kids provider network in July 2019:

Mario C. Bautista, MD - Adena Medical Group, LLC
Paige E. Smith, CNP - Adena Medical Group, LLC
David M. Lamport, PA-C - American Health Network
Karen P. Corcoran, LPCC - Boundless Behavioral Health, Inc.
Sean T. McCreary, CNP - Boundless Behavioral Health, Inc.
Emily K. Roney, LISW - Boundless Behavioral Health, Inc.
Ranjana Sinha, MD - Health One, Inc.

Important Dates

August 22 – Partners For Kids Provider Relations newsletter distribution

Week of August 26 – Beginning of 2019-Q1 Provider Incentive Program check distribution and 2018 True up

September 18 – Central Ohio Pediatric Society/Nationwide Children's "Practice Transformation," at La Navona. Social hour at 6 p.m., followed by dinner meeting at 6:30 p.m.

Did You Know?

The Partners For Kids Quality Improvement (QI) Coaching program has resources to assist community practices with the Provider Incentive Plan's (PIP) Emergency Department (ED) reduction measure. The PIP measure targets four ambulatory-sensitive conditions for reduction, including asthma, otitis media, upper respiratory infections and skin-soft tissue infections. As part of the QI Coaching program, PFK has developed educational materials for practices titled "What You Should Know Before Going to the Emergency Room," which can be found on the [website](#).

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProRelations@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org