



October 2019

Give Us Your Feedback by Completing the Provider Survey

Your feedback is important to us. It impacts the services we offer to your practice and other Partners For Kids network providers. We hope you will share your feedback through the Partners For Kids Provider Satisfaction Survey being emailed tomorrow, October 18. The survey is open to providers and practice managers who have been part of the Partners For Kids network for at least 60 days. It takes less than 10 minutes to complete. Three respondents will be entered in a drawing for lunch for their office. Multiple entries from your office improve your chances of winning.

Reprocurement Reminder

The Ohio Department of Medicaid is continuing its work toward issuing a request for proposal to health plans to administer Ohio's managed Medicaid program. Contracts with the selected health plans will take effect January 2021. In addition to the current managed Medicaid plans, Partners For Kids is aware of several, new health plans that are preparing to submit proposals. These health plans are working to contract with providers now, so that they may demonstrate to the Ohio Department of Medicaid that they have a robust provider network. In some cases, these plans already offer commercial products and are asking their contracted providers to add a Medicaid product. Partners For Kids intends to contract with all of the managed Medicaid plans that are ultimately selected by ODM. Practices that are part of the Partners For Kids provider network do not need to contract separately with any health plan related to a managed Medicaid product. If your practice has questions about this process, please contact your Partners For Kids provider relations representative at PFKProRelations@NationwideChildrens.org or call (614) 355-5503.

Primary Care Provider Proof Forms – November 1 Deadline

Proof Forms are due by November 1 for primary care practices who participated in 2018 incentives. Your practice received a 2018 non-compliant patient list last month of bonus-eligible patients who were, based on our data, not seen in 2018. If you did see any of these patients in 2018, let us know and we will pay you the appropriate bonus on the upcoming check. Please submit to us a **Proof Form** with appropriate documentation (either an **EOP** or **HCFA**) via email (PFKProRelations@NationwideChildrens.org) or secure fax at (614) 355-3185. If you need a copy of the proof form, please email the Provider Relations team. Thanks to those practices who have already submitted forms!

Billing and Reimbursement Guidelines: Well and Sick Visits on the Same Date of Service

Providing a sick (E/M) visit and a well visit at the same appointment can be done with all five Medicaid managed care plans by using the -25 modifier; however, reimbursement amounts vary by plan. The following table has been updated and outlines what you can expect from each plan when billing a well and sick visit together:

Medicaid Managed Care Plan	Reimbursement Rates	
	Preventive / Well Visit	Sick (E/M) Visit
Buckeye	100%	100%
CareSource	100%	100%
Molina	100%	100%
Paramount	100%	100%
United Healthcare	100%	100%

If you have questions or billing issues, please contact Provider Relations Specialists Michelle Bronner at Michelle.Bronner@NationwideChildrens.org or Bob Pastva at Robert.Pastva@NationwideChildrens.org.



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Best Practices in Teen Healthcare: Creating an Environment to Provide Patient-Friendly Reproductive Health Services Symposium

Join Nationwide Children's Hospital, Partners For Kids and Ohio University for a free symposium on creating an environment for patient-friendly reproductive health services on Saturday, November 9, from 8 a.m. to noon at Ohio University. The event will explore Ohio Appalachian culture, current contraceptive methods, counseling approaches and legal considerations around confidentiality and consent. A teen panel will discuss their perceived barriers to reproductive health care and parental involvement in their decision making. Continuing education credit will be available for physicians and nurses. Following the symposium, attendees can choose to stay for Nexplanon training or IUD training from 1 to 4 p.m. Register by November 1, or when we reach maximum capacity. [Register now](#). Questions? Email Olivia Valenti at Olivia.Valenti@NationwideChildrens.org

Prescribing Resources Update

Two prescribing resources have been updated and are available on the [our website](#) and the [Physician Connect app](#). With regular formulary changes occurring, the [Preferred Drug List](#) for Ohio Medicaid Plans has up-to-date coverage information for fee-for-service Ohio Medicaid and the five Managed Medicaid Plans for select drug classes. A brief table highlighting changes is found in [Pharmacy Coverage Updates – October 2019](#). For questions about the prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.

GER Preferred Prescribing Update

Updates were recently made to the [Prescribing Guidelines for Gastroesophageal Reflux \(GER\)](#). Newly created algorithms based upon the North American Society For Pediatric Gastroenterology, Hepatology & Nutrition (NASPGHAN) pediatric gastroesophageal reflux clinical practices guidelines are now included in the guidelines, along with dosing of histamine-2 receptor antagonists and proton pump inhibitors. For questions about prescribing resources or how a pharmacist can assist your practice with prescribing, contact PFKPharmacy@NationwideChildrens.org.

Ranitidine (Zantac®) Recall Information

You or your patients may have heard about recent recalls of ranitidine (Zantac®). Low levels of N-nitrosodimethylamine (NDMA) have been detected in some ranitidine supplies, primarily tablets. Although NDMA is a probable carcinogen, it is also a known environmental contaminant. Preliminary tests show NDMA levels found in ranitidine are similar to amounts seen in common foods. The FDA is evaluating risks to patients but does not recommend stopping use of ranitidine at this time. As always, H2 blockers should be prescribed diligently and discontinued when no longer indicated. If you have a patient with suspected exposure to NDMA from recalled ranitidine tablets, consider consulting the poison control center by calling 1-800-22-1222. At this time, the FDA does not recommend to empirically switch from ranitidine to a different histamine-2 receptor antagonist or proton pump inhibitor.

Care Coordination Care Plan Goals: What Are They?

Care plan goals are initiated by the patient and their family to address barriers to the patient's health care, as well as linking and sustaining care with needed providers. These goals are discussed and assessed on a monthly basis and are meant to support patients and their families to become self-advocating and knowledgeable. Navigating the health care system, seeking assistance and understanding the patient's diagnoses are all building blocks toward the patient's success and self-sufficiency – care plan goals are the patient's launch pad toward success! Your provider input is crucial to forming a care plan tailored to the patient's health care needs. As a provider, you should receive your patient's care coordination care plan via fax or mail every 90 days. Within the care plan, you will see the name and contact information of your patient's care coordinator. Please feel free to reach out to him/her with any questions.



October 2019

Welcome New Members

We are pleased to welcome the following providers and practices who joined the our provider network in September:
Anja Kiel, MD - Central Ohio Primary Care Physicians, Inc.

Important Dates

October 29 – Quarterly Webinar “[Partners For Kids Care Coordination: How We Can Help Your Patients;](#)” Noon-1 pm.

October 30 – “[Pivotal Conversations in Primary Care: Responding to Common Behavioral Health Scenarios;](#)” hors d’oeuvres and networking 5:30 pm followed by the program 6 pm-8 pm.

November 1 – Deadline for 2018 Proof Forms

November 9 – “[Best Practices in Teen Healthcare: Creating an Environment to Provide Patient-Friendly Reproductive Health Services Symposium;](#)” in conjunction with Ohio University Area Health Education Center. Registration 7:30 a.m.; Symposium 8 a.m. to noon; Nexplanon and/or IUD Training 1 to 4 p.m.

November 21 – Provider Relations e-newsletter distribution

Did you know?

Credentialed primary care providers have **two months** left this year to fulfill their **2019 Network Requirement***. Providers must participate in **one** of the categories listed below to ensure that they are eligible for 2019 incentive bonuses:

- Participation on a Partners for Kids Board or Committee (*Credentials, Provider Incentive Program or Provider Leadership Committee*)
- Participation in a Partners For Kids-sponsored Quality Improvement Project (*projects include MOC Credit*)
- Partner with the Patient Outreach Team
- One in-office visit with a Partners for Kids Pharmacist
- One in-office visit with the Partners for Kids Medical Director
- One in-office visit with a Partners for Kids Provider Relations Specialist
- Attend any one of four Partners for Kids Quarterly Webinar (*includes CME Credit*)
- Attendance at an Nationwide Children’s Behavioral Health webinar (*includes CME Credit*)
- Attendance at a Practice Fitness seminar hosted by Nationwide Children’s Hospital/Partners For Kids/Children’s Practicing Pediatricians (*Includes CME Credit*)

There are several opportunities listed in the newsletter that qualify for compliance. To date, over 77% of the eligible providers have completed their requirements utilizing these opportunities. If you have questions regarding the Network Requirement, please contact PFKProRelations@NationwideChildrens.org or call (614) 355-5503. Failure to fulfill the Network Requirement will result in ineligibility for your incentive bonus.

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProRelations@NationwideChildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org