



December 2019

2020 Partners For Kids Provider Incentive Program Information

Information regarding the 2020 provider incentive programs for both primary care practices and behavioral health provider organizations will be distributed via email and posted to the Partners For Kids website on December 20. If you have questions regarding either incentive program, please contact your Partners For Kids provider relations specialist Michelle Bronner Michelle.Bronner@NationwideChildrens.org or Bob Pastva Robert.Pastva@NationwideChildrens.org.

Ohio Department of Medicaid Unified Preferred Drug List Implementation

The Ohio Department of Medicaid (ODM), in collaboration with the Medicaid managed care plans (MCPs), is implementing a unified preferred drug list (UPDL). This may result in medication changes for your patients. Starting January 1, 2020, all Ohio Medicaid MCPs will prefer the same medications and use the same prior authorization criteria for all drug categories.

Goals for this initiative include:

- Reducing administrative burden for providers by simplifying and streamlining the prescribing and prior authorization processes
- Allowing for a standard process across Ohio Medicaid fee-for-service and the MCPs to support population health initiatives
- Conducting clinical coordination of care for Ohio's Medicaid population
- Minimizing member movement across MCPs

Providers and the MCPs have through the end of the first quarter of 2020 to switch patients' medications, if needed. At this time, medications in the following categories currently prescribed to members will allow continued coverage without the need for additional prior authorizations: HIV, hepatitis C, anticonvulsants, antidepressants, antipsychotics, hemophilia, pulmonary arterial hypertension, Alzheimer's and multiple sclerosis. To prepare for the UPDL launch, providers should:

- Review the UPDL [here](#)
 - Providers and the MCPs have through the end of the first quarter of 2020 to switch patients' medications, if needed.
 - Do not make changes to medication orders or prior authorizations until January 1, 2020, as this list is not effective until then.
 - Prior authorizations in place BEFORE the UPDL will be honored by the MCPs until that specific prior authorization's expiration date
- Ensure appointment availability during the first quarter of 2020 to meet with patients if medication changes are required, especially for those medications that might require a taper up or down.
 - Providers will need to invest time and resources to obtain prior authorization to continue non-preferred prescribing.
- Partners For Kids Pharmacy team will continue to maintain and update the [Preferred Drug List](#) for pediatric-specific medications. The new list will be available on the [Partners For Kids website](#) on December 30.

For questions about PFK prescribing resources, please contact PFKPharmacy@nationwidechildrens.org

CareSource Pharmacy Changes

Effective February 1, 2020, Walgreens will no longer be in-network for patients with CareSource insurance. Patients have already started to receive letters notifying them of this change. If you have CareSource patients currently using Walgreens pharmacy, you may consider helping them find a new pharmacy to send prescriptions to and start changing any electronic prescribing preferences in place. You can use [CareSource's Find a Pharmacy](#) online tool, but remember that Walgreens will still be listed until February 1, 2020.



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Ranitidine (Zantac®) Recall Update

The FDA has provided updates on its ongoing investigation into commercially available ranitidine (Zantac®) products and the levels of the probable carcinogen N-nitrosodimethylamine (NDMA) detected within. The majority of ranitidine products tested by the FDA contained NDMA below the acceptable safety limits and when FDA scientists placed ranitidine in an artificial environment to match typical stomach conditions, NDMA was not a bi-product. While the FDA does not currently recommend stopping the use of ranitidine for acid suppression, it has asked manufacturers to test each lot of ranitidine for NDMA levels before releasing it commercially to ensure consumer safety. Subsequently, a shortage of ranitidine has resulted.

What should you do for your patients on ranitidine?

1. Reassure caregivers that they are still able to use their remaining supply.
2. Assess the patient's need for continued acid suppression and discontinue therapy if no longer indicated.
 - a. If acid suppression is clinically warranted, famotidine (Pepcid®) is a safe and effective alternative histamine-2 antagonist, but this also may have temporary shortage issues related to its rapid demand.
 - b. Proton pump inhibitors, omeprazole (Prilosec®) and lansoprazole (Prevacid®), can also be trialed, but families may face issues with community pharmacy's willingness to compound these suspensions.

Partners For Kids recently updated the [Prescribing Guidelines for Gastroesophageal Reflux](#) based upon national guideline recommendations. [Check it out](#) for additional information about treatment algorithms, medication formulations and dosing.

Tobacco Cessation Program for Teens

To address the growing nicotine dependence of young people, Ohio and several other states recently partnered to launch an enhanced tobacco cessation program, [My Life, My Quit](#). The program helps teens who want to stop using tobacco products, including electronic cigarettes and vapes. Throughout the program, teens work with coaches who listen and understand their unique needs, provide personalized support and help them build a quit plan to become free from nicotine. [Click here](#) for more information.

Billing Provider Address on Claims

The Ohio Department of Medicaid and the managed Medicaid plans are now following a National Unified Billing Committee guideline which prohibits a P.O. Box address from appearing in the Billing Provider Address field of a HCFA claim form. This will be an issue for providers who bill on paper forms. Electronic claims have separate locations for providers to report [billing provider address](#) and [remit address](#). On an electronic claim, the billing provider address may not include a P.O. Box; however, the remit address may. Therefore, providers who bill electronically may still submit their lockbox address in the remit address field. In contrast, paper forms do not include the remit address field.

Primary Care Provider Change Request Forms

In recent years, Partners For Kids has made changes to the patient attribution model for our primary care groups, bringing us in-line with the attribution models used by the Ohio Department of Medicaid, Ohio CPC and the five Medicaid managed care plans. Now, more than ever, it is important to make sure the appropriate primary care provider is listed on your patients' managed care ID card. Recently, all five of the managed care plans have adopted a single document that can be used to fax a PCP change request to the appropriate managed care plan. This document can be found [here](#).



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EFT Holiday Schedules

Partners For Kids has contacted the five Medicaid managed care plans to determine whether holiday schedules would impact EFT check runs:

Medicaid Plan	Holiday Schedule
Buckeye	No known interruptions in the schedule.
CareSource	Christmas: Check runs will be delayed and payments resume on 12/26/19. New Year's Day: Check runs will be delayed and payments resume on 1/2/20.
Molina	Christmas: Check runs will be delayed and payments resume 12/26/19. New Year's Day: Check runs will be delayed and payments resume 1/2/20.
United Healthcare	No known interruptions in the schedule.
Paramount	Christmas: Check runs will be delayed and payments resume 12/30/19. New Year's Day: Check runs will be delayed and payments resume 1/6/20.

CareSource Notification of New ICD Codes

CareSource has introduced [new ICD-10 codes](#), effective October 1, 2019. Providers who have received rejections are urged to resubmit the claims for prompt payment.

Partners For Kids Quarterly Webinar: Sick Visits as an Opportunity to Provide Well Care

Join Partners For Kids on Wednesday, January 15, at noon for the quarterly webinar, "Sick Visits as an Opportunity to Provide Well Care." Learn about recent changes in Medicaid reimbursement for converting sick visits into combination sick and well visits, and how this strategy can improve well care compliance. This webinar is approved for 1 hour of category 1 continuing education for providers and staff. Participation fulfills the Partners For Kids Provider Incentive Program network requirement. An invitation is forthcoming. For more information, email PFKProviderRel@NationwideChildrens.org.

Welcome New Members

We are pleased to welcome the following providers and practices who joined the PFK provider network in December:

- Teresa J. Barnett, FNP - Adena Medical Group, LLC
- Shafee Salloum, MD - Adena Medical Group, LLC
- Kelly J. Seifert, MD - Central Ohio Primary Care Physicians, Inc.
- Alanna J. Albano, DO - Helping Hands Pediatric & Adolescent Medicine
- Anita E. Burdick-Denham, LPCC - Pediatric Associates, Inc.
- Megan A. Crawford, LISW - Providers for Healthy Living

Important Dates

- December 24** – PFK Office closes at 2:30 p.m.
- December 25** – PFK Office closed in observance of Christmas
- December 31** – PFK Office closes at 2:30 p.m.
- January 1** – PFK Office closed in observance of New Year's Day
- January 15** – Quarterly Webinar: "Sick Visits as an Opportunity to Provide Well Care," noon to 1 p.m.
- January 23** – Provider Relations e-newsletter distribution



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Did you know?

Are there children in your practice that may benefit from care coordination services? Partners For Kids Care Navigation provides care coordination services for children diagnosed with complex medical or behavioral conditions; enrolled in Medicaid through Molina Healthcare, Buckeye Community Plan, Paramount Advantage or United Healthcare Community Plan; and living in one of Partners For Kids' 34 delegated counties.

If you think a child would benefit from these services, email PFKCareCoordination@NationwideChildrens.org or call (855) 562-4735 to submit a referral to our program.

Would you like to learn more about Care Navigation and how we can collaborate to improve outcomes for children seen in your practice? Our Care Navigation Provider Engagement Team is here to help connect you with care coordination resources! We can host a brief webinar or in-person visit for your practice to learn more about Care Navigation and listen to your ideas on how to better connect our care coordinators with your providers!

If interested, please contact PFKProRelations@NationwideChildrens.org or call (614) 355-5503 with your request and we will coordinate a time to meet you and your team.

Contact Partners For Kids Provider Relations

If you have questions regarding any of the information in this newsletter, please contact us at:

Email: PFKProRelations@nationwidechildrens.org

Phone: (614) 355-5503

Visit us at PartnersForKids.org