



### **Behavioral Health Incentive Baseline Q&A – 4/8/2020 and 4/14/2020**

Q: In the patient engagement measure, does the first patient visit count towards accomplishment of the measure?

A: Yes.

Q: What will be the Per Successful Patient (PSP) rate in 2020?

A: We will be able to share that within the next couple of months once more data is available for modeling.

Q: Would you be willing to offer technical or QI coaching support to measure performance in these measures in real time?

A: Yes. This will require engagement with the QI coaches and access to your EMR to determine how reports can be generated from it.

Q: Do quality metrics carry over year-to-year? Will these stay in place in 2021?

A: The PIP may vary from year to year, but we try to keep changes to a minimum. Where appropriate, we allow measures to run for consecutive years. When changes occur they are typically driven by the Ohio Department of Medicaid's (ODM) priorities.

Q: What providers are included in calculations or are eligible?

A: Any independently licensed provider credentialed with PFK or any dependently licensed provider providing the service is eligible for the patient engagement measure provided he/she is providing services within his/her professional scope. The 7 day follow-up measure follows the HEDIS specifications. A list of the providers included in that measures was included in the baseline data report.

Q: Whom should we contact to become involved with Quality Improvement Coaching?

A: You can contact one of our QI coaches directly (Heather Maciejewski, [Heather.Maciejewski@nationwidechildrens.org](mailto:Heather.Maciejewski@nationwidechildrens.org)) or your Provider Relations Specialist (Bob Pastva, [Robert.Pastva@nationwidechildrens.org](mailto:Robert.Pastva@nationwidechildrens.org)) or Michelle Bronner, [Michelle.Bronner@nationwidechildrens.org](mailto:Michelle.Bronner@nationwidechildrens.org))