

Quality Improvement Coaching

*Helping you achieve best outcomes for kids
with on-site support from Partners For Kids*

Partners For Kids' **Quality Improvement (QI) Coaching Program** assists you in achieving best outcomes for your patients by focusing on key issues affecting children's mental health. Our program has helped improve outcomes for over 100,000 patients in many community primary care practices throughout central and southeastern Ohio since its inception in 2014, and has recently expanded to work with community behavioral health providers.

How does Partners For Kids QI Coaching work?

- A Partners For Kids QI Specialist works on-site to train you and your team in QI framework, and share processes and tools to help meet project aims
- Your team will build QI capacity by meeting regularly to develop and implement interventions
- The PFK QI Coach supports you in data collection and reporting

What can PFK QI Coaching offer?

PFK will work directly with you to develop customized QI projects, with a focus on helping you meet important HEDIS and quality measures. The current project lists includes:

Behavioral Health Portfolio	
Patient Engagement in Psychosocial Services	<ul style="list-style-type: none">• Ensure new patients (who have not been seen in the organization in the prior 90 days) are engaged in initial and follow up care
7 Day Follow Up after Hospital Discharge	<ul style="list-style-type: none">• Ensure patients who have been discharged from the hospital are seen by a mental health provider within 7 days after discharge

What is expected of community mental health practices that participate in PFK's QI Program?

Participation is completely voluntary. If you choose to participate, you will be asked to:

- Identify a team of people at your practice to commit to improving patient care
- Complete QI Training for the team; this will be hosted at your office location, and typically takes three hours of time (complete in one or multiple sessions)
- Attend regular meetings with the QI Coach to monitor progress and test changes
- Either allow the QI Coach to pull real-time data from your electronic medical record or provide this data on a monthly basis to the QI Coach

For more information, contact PFK Lead Quality Improvement Service
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