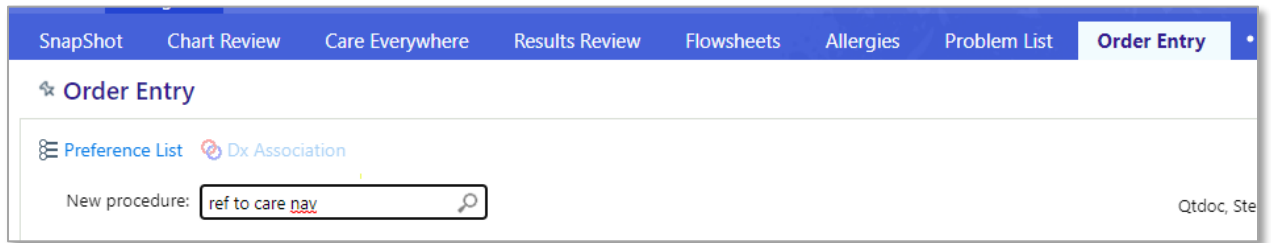



FYI: Care Navigation for Providers in CareLink

Ordering a Referral to Care Navigation in CareLink

1. Open a patient chart and click **Order Entry**. The Order Entry activity appears.
2. Confirm the clinic and authorizing provider, and then click Accept.
3. In the New Procedure box, search for and select the “Referral to Care Navigation” order



4. Complete the questions within the referral order. Required fields are marked with . Click **Accept** when finished. Questions could appear different depending on the institution.

REFERRAL TO CARE NAVIGATION

Class: Incoming Referral [56] External Ref...

Priority: Routine [6] Routine STAT

Questions:

Question	Answer
1. Interpreter needed? (enter Y or N)	Yes No
2. Date of referral	5/27/2022
3. Patient History/Reason for Referral:	
4. Identified Needs:	

Comment:

Dx association: Add a new diagnosis:

AMB REF TO CARE NAVIGATION

Attach files: Add files

1.0 MB Total Allowed

Dx associations: Quick Picks

<input type="checkbox"/>	IBD (inflammatory bowel disease)	K52.9
<input type="checkbox"/>	Mild intermittent asthma	J45.20
<input type="checkbox"/>	Myeloid sarcoma	C92.30

Add a new diagnosis:

Questions:

Question	Answer	Comment
1. Diagnosis(Reasons) for Referral:		
2. Preferred Contact Number:		
3. Additional clinical documentation faxed and number of pages?	Yes No	
4. Insurance:		

5. Click **Sign Orders**.
6. Enter your password if prompted and click **Accept**.

Identifying Patients Enrolled in Care Navigation in CareLink

Storyboard will display a column if the patient is actively enrolled in Care Navigation. Enrolled patients will have a Care Coordinator listed as an active member of their care team. Hover over “Care Team” in the storyboard to review.

Megan Ambtst
 Male, 15 y.o., 7/30/2006
 MRN: 9999801

Search Chart

COVID-19 Vaccine: **Overdue for dose 2**

Taylor, Victoria S., MD
 PCP - General

Allergies:
 Environmental, Penicillanic Sulfone BI Beta-lactamase Inhibitors, Polytetrafluoroethylene

Active Therapy Plans

ACTIVE PROGRAMS
 Care Navigation

ACCESS ENDS
 (Never)

Start Review Refresh Encounter Flow

Type W

Recent Visits

Community Orders AI

Care Team

PCPs

Taylor, Victoria S., MD
 PCP - General, Pediatrics
 Since 8/20/2021
 937-433-7991

Other Patient Care Team Members

Condon, Amy, RN CIS Administrator
 Facilitator
 Since 12/13/2021

Crabtree, Debra, RN
 Care Coordinator
 Since 12/13/2021

Schmiedebusch, Kayla, RDN LD
 Dietitian, Dietitian
 Since 10/29/2021

Reviewing the Care Navigation Care Plan

To open the Care Navigation Care Plan, navigate to **Chart Review > Media**. Under the Media tab, select the most recent **Care Navigation Care Plan**.

Home In Basket Patient List Dashboards Test, CNKatie Menu Log Out

Snapshot **Chart Review** Care Everywhere Results Review Flowsheets Allergies Problem List Medications Histories

CT

CNKatie Test
 Female, 9 yrs, 3/6/2013
 MRN: 9000076

Search Chart

COVID-19 Vaccine: Unknown
 COVID-19: Unknown

Chart Review - Loaded: 1, Filtered count: 1

Imaging Referrals Procedures Cardiology Other Orders Medications Notes Letters Episodes LDAs Misc Reports **Media**

Start Review Refresh Filters

Date/Time	Document Type	Description	Enc Date	Import Dept	File Attached to
05/20/2022 11:13	Plan of Care Snapshot	Care Navigation Care Plan 05/20/22	05/20/2022		05/20/2022 Plan of Care Documentation

Once selected, click on the **hyperlink** for the Care Plan.

Snapshot **Chart Review** Care Everywhere Results Review Flowsheets Allergies Problem List Medications Histories

Chart Review - Media Report Viewer

Media Information

Document on 5/20/2022 11:13 by Knuckles, Katie: Care Navigation Care Plan 05/20/22

Chart Review Routing History
No routing history on file.

Document Information
Patient Summary: Plan of Care Snapshot
Care Navigation Care Plan 05/20/22
05/20/2022 11:13
Attached To:
Plan of Care Documentation on 5/20/22
Source Information
Knuckles, Katie

The Care Navigation Care Plan will open as a PDF.

UPOC-dev-851693.PDF 1 / 4 92%

Care Navigation Care Plan 05/20/22 Plan ID: 2
Effective from: 5/20/2022

Participants

Name	Type	Comments	Contact Info
CNKatie Test	Patient		

Patient Demographics

Patient Name	Legal Sex	DOB	SSN
Test, CNKatie	Female	3/6/2013	

Care Navigation Note

CNKatie Test participated in this plan of care and agree to the current goals.

Care Team

Role/Specialty	Helps with	Provider	Phone	Address
Care Coordinator	Care plan, follow-up, troubleshooting	No care team member to display	test	Nationwide Children's Hospital
Primary Care Provider	well child checkups, sick child checkups, immunizations, referrals	No current PCP on file.	None	No primary physician on file.
Care Coordinator Support	Assist No care team member to display	No care team member to display	test	Nationwide Children's Hospital

Specialty Care Team

Important Contact Information
Nationwide Children's Web site: <http://www.nationwidechildrens.org>
Nationwide Children's Hospital General Scheduling number: 614-722-6200
CAP4KIDS: <http://cap4kids.org/columbus>
Poison Center number: 1-800-222-1222