

Medicaid Redetermination Toolkit

Sample Email:

Subject: IMPORTANT: Keep your health insurance coverage

Dear <<First Name>>,

If you have Medicaid coverage through Buckeye Health Plan, CareSource, Molina Healthcare, Anthem Blue Cross and Blue Shield, Humana Health Horizons, AmeriHealth Caritas or United Healthcare Community insurance, **please update your contact information so you can continue your health insurance coverage.**

3 Ways to Update Your Contact Info (you will need your Social Security number):

- 1) Go to ssp.benefits.ohio.gov
Select "Access my cash, food, medical or child care assistance."
Select "Report a Change to My Case" from the dropdown menu and follow the prompts.
- 2) Call (800) 324-8680.
- 3) Visit your county's Job and Family Service Office.

Watch for important mail:

After updating, if you get mail from your county Department of Job and Family Services, open it immediately! You must complete certain forms by the deadline in the letter to keep your health insurance.

Social Media:

Do you have Medicaid? Update your mailing address so you don't miss important information about your health insurance - and keep your coverage. Visit benefits.ohio.gov to learn more.

Do you have Medicaid coverage through Buckeye Health Plan, CareSource, Molina Healthcare, Anthem Blue Cross and Blue Shield, Humana Health Horizons, AmeriHealth Caritas or United Healthcare Community insurance? Update your contact information with Medicaid, then watch for an important mailing about how you can keep your coverage. Learn more by visiting benefits.ohio.gov.

Does Medicaid have your current contact info? If you have coverage through Buckeye Health Plan, CareSource, Molina Healthcare, Anthem Blue Cross and Blue Shield, Humana Health Horizons, AmeriHealth Caritas or United Healthcare Community insurance, update your contact information so you don't miss updates about your health insurance. Then watch for important mail about how you can keep your coverage. Update your information by visiting benefits.ohio.gov.

Don't miss important updates on your health Medicaid health coverage. If you receive health coverage through Buckeye Health Plan, CareSource, Molina Healthcare, Anthem Blue Cross and Blue Shield, Humana Health Horizons, AmeriHealth Caritas or United Healthcare Community, update your contact information now at benefits.ohio.gov. Then watch for an important mailing about how you can keep your coverage.

Buckeye Health Plan, CareSource, Molina Healthcare, Anthem Blue Cross and Blue Shield, Humana Health Horizons, AmeriHealth Caritas or United Healthcare Community insurance members: Update your contact info with Medicaid at benefits.ohio.gov now so you don't miss important updates about your health insurance. After updating your information, watch for important mail about how you can keep your coverage.

After Visit Summary Notice

Update your contact information with Medicaid, then watch for an important mailing about how you can keep your coverage. Visit benefits.ohio.gov or your county's Department of Job and Family Services to update your information.

Text Messages:

Do you have Medicaid insurance? Update your contact information with Medicaid, then watch for an important mailing about how you can keep your coverage. Visit benefits.ohio.gov to update.

If your health coverage is with Ohio Medicaid, make sure your contact information is up to date. If it's not, you may miss important information about keeping your coverage. Visit benefits.ohio.gov to update.

Newsletter Article

Keep your health insurance coverage

If you have Medicaid coverage through Medicaid coverage through Buckeye Health Plan, CareSource, Molina Healthcare, Anthem Blue Cross and Blue Shield, Humana Health Horizons, AmeriHealth Caritas or United Healthcare Community insurance, **please update your contact information so you can continue your health insurance coverage.**

3 Ways to Update Your Contact Info (have your Social Security number available):

- 1) Go to ssp.benefits.ohio.gov
Select "Access my cash, food, medical or child care assistance."
Select "Report a Change to My Case" from the dropdown menu and follow the prompts.
- 2) Call (800) 324-8680.
- 3) Visit your county's Job and Family Service Office.

Watch for important mail:

After you do this important step, if you get mail from your county Department of Job and Family Services, open it immediately! You must complete certain forms by the deadline in the letter to keep your health insurance.