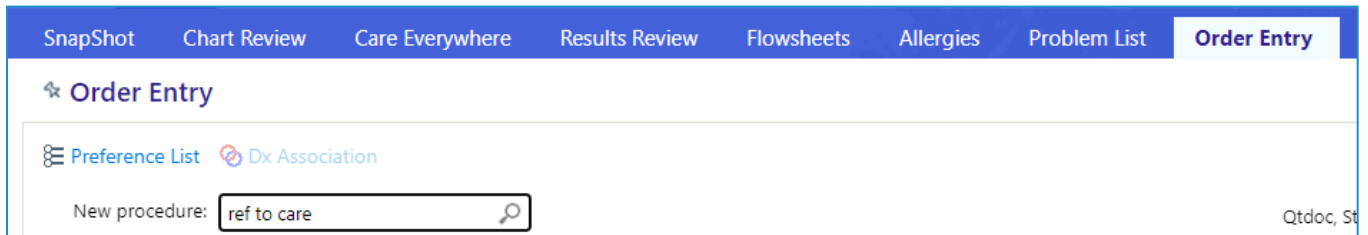



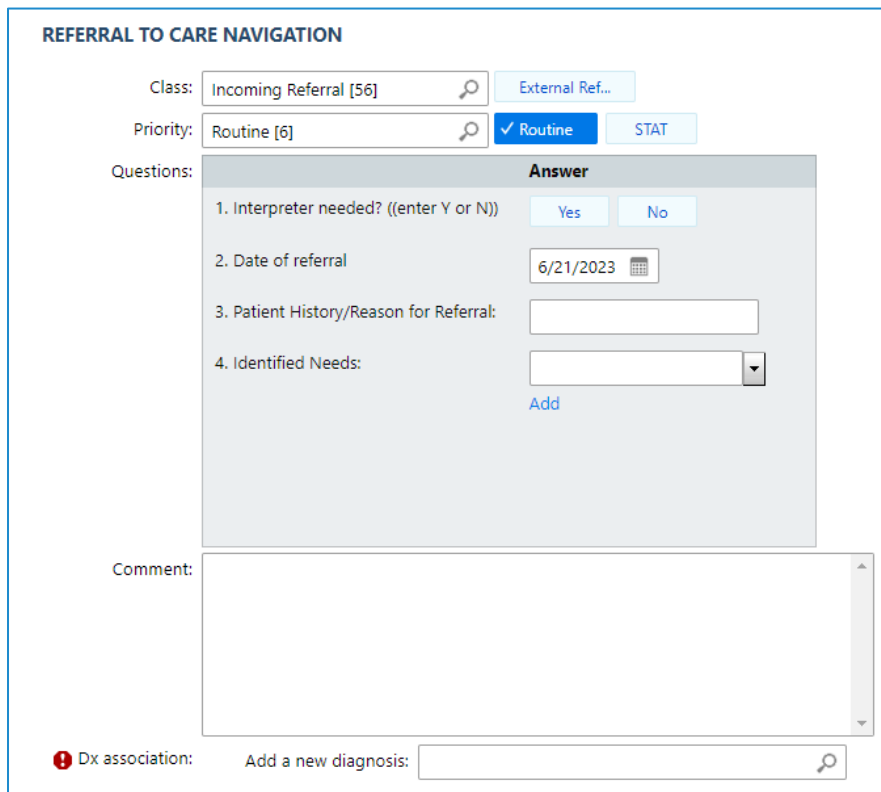
FYI: Care Navigation for Providers in CareLink

Ordering a Referral to Care Navigation in CareLink

1. Open a patient chart and click **Order Entry**. The Order Entry activity appears.
2. Confirm the authorizing provider, and then click Accept.
3. In the New Procedure box, search for and select the “Referral to Care Navigation” order



4. Complete the questions within the referral order. Required fields are marked with . Click **Accept** when finished. Questions could appear different depending on the institution.



Question	Answer
1. Interpreter needed? ((enter Y or N))	Yes No
2. Date of referral	6/21/2023
3. Patient History/Reason for Referral:	
4. Identified Needs:	

5. Click **Sign Orders**.
6. Enter your password if prompted and click **Accept**.

Identifying Patients Enrolled in Care Navigation in CareLink

Storyboard will display a column if the patient is actively enrolled in Care Navigation. Enrolled patients will have a Care Coordinator listed as an active member of their care team. Hover over “Care Team” in the storyboard to review.

The screenshot shows a patient's care team in CareLink. The patient is CNKatie Test, a 10-year-old female. The care team includes Traci A. Devoe, MD (PCP - General) and Rebecca Crawford, RN (Care Coordinator, Care Coordination). The care team is highlighted with a red box.

Reviewing the Care Navigation Care Plan

To open the Care Navigation Care Plan, navigate to **Chart Review > Media**. Under the Media tab, select the most recent **Care Navigation Care Plan**.

The screenshot shows the Chart Review interface in CareLink. The 'Media' tab is selected, showing a table of documents. The most recent document, 'Care Navigation Care Plan', is highlighted with a red box.

Document Type	Description	Enc Date	Import Dept	File Attached to
Plan of Care Snapshot	Care Navigation Care Plan	05/20/2022		05/20/2022 Plan of Care Documentation

Once selected, click on the **hyperlink** for the Care Plan.

The screenshot shows the Epic Chart Review interface. The top navigation bar includes 'Snapshot', 'Chart Review', 'Care Everywhere', 'Results Review', 'Flowsheets', 'Allergies', 'Problem List', 'Medications', and 'Histories'. Below this, the breadcrumb path is 'Chart Review - Media > Report Viewer'. The main content area is divided into two sections: 'Media Information' on the left and 'Document Information' on the right. In the 'Media Information' section, a document link 'Document on 5/20/2022 1113 by Knuckles, Katie: Care Navigation Care Plan 05/20/22' is highlighted with a red rectangular box. Below this link is the 'Chart Review Routing History' section, which states 'No routing history on file.' The 'Document Information' section on the right provides details: 'Document Information', 'Patient Summary: Plan of Care Snapshot', 'Care Navigation Care Plan 05/20/22', '05/20/2022 11:13', 'Attached To: Plan of Care Documentation on 5/20/22', and 'Source Information: Knuckles, Katie'.

The Care Navigation Care Plan will open as a PDF.

The screenshot shows a PDF viewer displaying the 'Care Navigation Care Plan 05/20/22' document. The viewer interface includes a top bar with the file name 'UPOC-dev-851693.PDF', page indicators '1 / 4', zoom level '92%', and navigation icons. The document content is as follows:

Care Navigation Care Plan 05/20/22 Plan ID: 2
Effective from: 5/20/2022

Participants

Name	Type	Comments	Contact Info
CNKatie Test	Patient		

Patient Demographics

Patient Name	Legal Sex	DOB	SSN
Test, CNKatie	Female	3/6/2013	

Care Navigation Note

CNKatie Test participated in this plan of care and agree to the current goals.

Care Team

Role/Specialty	Helps with	Provider	Phone	Address
Care Coordinator	Care plan, follow-up, troubleshooting	No care team member to display	test	Nationwide Children's Hospital
Primary Care Provider	well child checkups, sick child checkups, immunizations, referrals	No current PCP on file.	None	No primary physician on file.
Care Coordinator Support	Assist No care team member to display	No care team member to display	test	Nationwide Children's Hospital

Specialty Care Team

Important Contact Information
 Nationwide Children's Web site: <http://www.nationwidechildrens.org>
 Nationwide Children's Hospital General Scheduling number: 614-722-6200
 CAP4KIDS: <http://cap4kids.org/columbus>
 Poison Center number: 1-800-222-1222