

## 2024 PFK Behavioral Health Provider Incentive Plan Summary

Element
<p><b>Training:</b></p> <ul style="list-style-type: none"> <li>• Completion of at least 1 PFK-supported training session by 60% of the providers credentialed as of January 1 within each group (tax ID) between January 1 – December 31, 2024</li> <li>• Training will be offered at no charge to PFK-credentialed providers and will be approved for CEU's</li> <li>• Live stream and video conferencing options will be offered</li> <li>• Completion of training will be a pre-requisite to payment on the metrics listed below (incentive for Jan-June 2024 service dates will be paid without demonstration of training)</li> </ul>
<p><b>Patient Engagement in Psychosocial Services:</b></p> <ul style="list-style-type: none"> <li>• Based on claims data for service dates beginning January 1, 2024</li> <li>• Includes new patients with a diagnosis of ADHD and Disruptive Behaviors, Anxiety, Trauma, OCD, Autism, Depression or Bipolar</li> <li>• Includes interview, evaluation, consultation, psychological and psychiatric evaluation and therapy services provided in an outpatient setting</li> <li>• In a rolling 3-month period, patient must have at least 1 visit each in 2 of 3 months and at least 4 visits total in the 3-month period</li> </ul>
<p><b>Follow-Up After Emergency Department Visit for Mental Illness:</b></p> <ul style="list-style-type: none"> <li>• Based on claims data for service dates beginning January 1, 2024</li> <li>• Includes patients <math>\geq 6</math> years with a diagnosis of mental illness or intentional self-harm during an emergency room visit who have a follow-up visit with a mental health provider within 7 days or 30 days of discharge</li> </ul>
<p><b>Follow-Up After Emergency Department Visit for Substance Abuse:</b></p> <ul style="list-style-type: none"> <li>• Based on claims data for service dates beginning January 1, 2024</li> <li>• Includes patients <math>\geq 13</math> years with a diagnosis of substance use disorder (SUD) or any diagnosis of drug overdose during an emergency room visit who have a follow-up visit with a provider within 7 days or 30 days of discharge</li> </ul>

\* PSP = payment on a Per Successful Patient basis. Please note that your practice will continue to receive reimbursement from the applicable Ohio Medicaid Fee Schedule for each adjudicated claim.

\*\* PFK can provide additional details regarding definitions of "new patient" as well as CPT, diagnosis codes and providers included in each measure

\*\*\* OhioRISE members will be excluded from the behavioral health incentive program



## 2024 Behavioral Health Incentive Frequently Asked Questions

**Q: *What has changed from 2023 to 2024?***

A: Partners For Kids has implemented several changes for 2024:

- We will adjust the timeframe for Follow Up After an Emergency Department Visit for Mental Illness to incentive follow up within 7 days and 30 days of discharge.
- A new metric for Follow Up After an Emergency Department Visit for Substance Use has been added. This metric will incentive follow-up that occurs within 7 days and 30 days of discharge.
- The Follow Up after Hospitalization for Mental Illness (FUH) and Six Month Follow-up After Residential Discharge metrics will be discontinued.

**Q: *Why is PFK discontinuing measures?***

A: With the implementation of OhioRISE in July, 2023, PFK is no longer responsible for and no longer receives data for behavioral health claims of PFK children who become enrolled in OhioRISE.

**Q: *Training will be offered free to credentialed (independently licensed) providers. Will there be a charge for dependently licensed and/or paraprofessionals to attend?***

A: Dependently licensed and paraprofessionals are not required but are welcome to attend training sessions at no charge.

**Q: *Does the patient engagement metric include established patients in any way?***

A: The patient engagement metric applies to new patients defined as a patient who has not been seen within your organization (based on tax ID) within the prior 90 days. So, it is possible for a patient who has previously received services from your organization, but has not done so within the past 90 days to be included in this metric. It is also possible for an established patient to be included if they receive a new diagnosis that qualifies for the incentive.

**Q: *The Patient Engagement metric triggers an incentive payment after the fourth visit. Are there payments for visits 5+?***

A: No; however, if the patient discontinues treatment and then re-engages after 90 days of inactivity, he/she would meet the criteria as a new patient and would create eligibility for an incentive if he/she met all the other criteria for the metric.

**Q: *Some patients receive services at multiple agencies. Can a patient meet the criteria for incentive at more than one provider organization?***



A: Yes.

**Q: *If a patient receives multiple services in one day, do they count as 1 visit or multiple visits?***

A: They would count as one visit. (Maximum one visit per date of service.)

**Q: *For both of Follow-up After ED Visit measures (FUM and FUA), if two organizations provide follow-up which one receives the incentive?***

A: The first qualifying visit post-discharge will receive credit.

**Q: *Who may provide follow-up services after discharge from an emergency department for a diagnosis of mental illness or intentional self-harm (FUM)?***

A: In general, follow-up must be provided by a behavioral health professional to qualify for this metric; however, there are some exceptions. PFK will follow the HEDIS guidelines when calculating this measure.

**Q: *Who may provide follow-up services after discharge from an emergency department for a diagnosis of substance use disorder (FUA)?***

A: In general, follow-up may be provided by any healthcare professional to qualify for this metric; however, there are some exceptions. PFK will follow the HEDIS guidelines when calculating this measure.

**Q: *Will activities rendered to patients enrolled in Aetna OhioRISE be incentive eligible?***

A: No. Partners For Kids is no longer at-risk for the behavioral health claims for children participating in OhioRISE and we are no longer able to offer incentives for services reimbursed by OhioRISE.

**Q: *I still have questions. How can I get answers?***

A: Contact your provider relations specialist ([PFKProRelations@nationwidechildrens.org](mailto:PFKProRelations@nationwidechildrens.org)).