

Partners For Kids' Quality Improvement Coaching Program

Helping behavioral health providers achieve best patient outcomes
with on-site support from Partners For Kids

The Partners For Kids' Quality Improvement (QI) Coaching Program assists behavioral health providers in achieving best outcomes for patients by focusing on key issues affecting children's health. This program has helped more than 230,000 patients in community primary care practices throughout central and southeastern Ohio since its inception in 2014 and has expanded to work with community behavioral health centers.

How does Partners For Kids' QI Coaching work?

- Partners For Kids' quality team members work on-site to train behavioral health providers and team members in a health care focused quality improvement framework, and shares processes and tools to help meet project goals
- Your behavioral health team will build QI capacity by meeting regularly to develop and implement interventions
- The Partners For Kids' QI Coach supports the behavioral health organization in data collection and reporting

What can Partners For Kids' QI Coaching offer?

Partners For Kids will work directly with behavioral health organizations to develop customized QI projects, with a focus on helping meet your quality measures. The current project list includes:

Behavioral Health Portfolio	
Patient Engagement in Psychosocial Services	<ul style="list-style-type: none">• Ensure new patients, 6-17 years old (who have not been seen in the behavioral health organization in the previous 90 days), are engaged in initial and follow-up care• Patients must be seen a minimum of four times within 90 days, and two visits must be at least 30 days apart
7-Day Follow-Up after Emergency Room Visit for Mental Illness and Substance Use	<ul style="list-style-type: none">• Ensure patients who have been discharged from the emergency room for a mental health or substance use concern are seen for treatment within 7 days after discharge
Metabolic Lab Monitoring for Patients Using Antipsychotics	<ul style="list-style-type: none">• Identify patients currently prescribed antipsychotic medications that are candidates for metabolic lab monitoring, including annual measurement of glucose and lipids

What is expected of community behavioral health organizations that participate in Partners For Kids' QI Coaching Program?

Participation is completely voluntary. If you choose to participate, you will be asked to:

- Identify a team of people at your behavioral health organization to commit to improving patient care
- Complete quality improvement training for the team; this will be hosted at your office location, and typically takes three hours of time (in one or multiple sessions)
- Attend regular meetings with the Partners For Kids' quality team member to monitor progress and test changes
- Either allow Partners For Kids to pull real-time data from your electronic health record or provide this data monthly to the quality team member

For more information, contact PFKQICoaching@NationwideChildrens.org

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