2025 PFK Behavioral Health Provider Incentive Plan Summary

Element	2024	2025
Training: • Completion of at least 1 PFK-supported training session by 60% of the providers credentialed as of January 1 within each group (tax ID) between January 1 – December 31, 2025 • Training will be offered at no charge to PFK-credentialed providers and will be approved for CEU's • Live stream and video conferencing options will be offered • Completion of training will be a pre-requisite to payment on the metrics listed below (incentive for Jan-June 2025 service dates will be paid without demonstration of training) • Participation in a PFK Quality Improvement Project during 2025 will earn a **30% Credit** toward the goal	Active (Target 60%)	Active (Target 60%)
Patient Engagement in Psychosocial Services: • Based on claims data for service dates beginning January 1, 2025 • Includes new patients with a diagnosis of ADHD and Disruptive Behaviors, Anxiety, Trauma, OCD, Autism, Depression or Bipolar • Includes interview, evaluation, consultation, psychological and psychiatric evaluation and therapy services provided in an outpatient setting • In a rolling 4-month period, patient must at least 4 visits total. Starting with dates of service in 2025, there is no requirement to have at least one visit in two separate months	$315.80 PSP*	$150.00 PSP*
Follow-Up After Emergency Department Visit for Mental Illness: • Based on claims data for service dates beginning January 1, 2025 • Includes any patient ages 0-17 with a diagnosis of mental illness or intentional self-harm during an emergency room visit who has a follow-up with a provider within 7 days or 30 days of discharge • Visits on the date of admission to the emergency room (Day Zero) do not count	≤ 7 Days: $600.00 PSP* ≤ 30 Days: $300.00 PSP*	≤ 7 Days: $600.00 PSP*≤ 30 Days: $100.00 PSP*
Follow-Up After Emergency Department Visit for Substance Use: • Based on claims data for service dates beginning January 1, 2025 • Includes any patient ages 10-17 with a diagnosis of substance use disorder (SUD) or any diagnosis of drug overdose during an emergency room visit who has a follow-up visit with a provider within 7 days or 30 days of discharge • Visits on the date of admission to the emergency room (Day Zero) do not count	≤ 7 Days: $600.00 PSP* ≤ 30 Days: $300.00 PSP*	≤ 7 Days: $600.00 PSP* ≤ 30 Days: $100.00 PSP*
Completion of Child and Adolescent Needs and Strengths (CANS) Assessment: • Based on claims data for service dates beginning January 1, 2025 • Includes any child with a CANS assessment completed during the calendar year who becomes enrolled in OhioRISE • Applies only to a child of any age regardless of whether they had a CANS assessment previously administered	N/A	$125.00 PSP*

* PSP = payment on a Per Successful Patient basis. Please note that your practice will continue to receive reimbursement from the applicable Ohio Medicaid Fee Schedule for each adjudicated claim.

** PFK can provide additional details regarding definitions of "new patient" as well as CPT, diagnosis codes and providers included in each measure

*** Aside from the CANS Assessment Metric, OhioRISE members will be excluded from the behavioral health incentive program

2025 Behavioral Health Incentive Frequently Asked Questions

Q: ***What metrics have changed from 2024 to 2025?***

A: Partners For Kids has implemented several changes for 2025:

- Participation in a PFK Quality Improvement Project during 2025 will earn a **30% credit** toward the education requirement.
- The Patient Engagement in Psychosocial Services metric largely remains the same, but with the following adjustments:

2024 Dates of Service	2025 Dates of Service
4 visits within 3 months	4 visits within 4 months
At least 2 visits must occur in two separate months	No limitations on visit spacing

- The Follow-Up After Emergency Department Visit for Mental Illness now includes any patient 0-17 years of age (in 2024 it was limited to ages 6 and up).
- The Follow-Up After Emergency Department Visit for Substance Abuse now includes any patient 10-17 years of age (in 2024 it was limited to ages 13 and up).
- Both follow up metrics for Mental Illness and Substance Abuse no longer count visits done on the same day as admission to the emergency room (Day Zero).
- An incentive for completion of a Child and Adolescent Needs and Strengths (CANS) Assessment has been added, and will pay if the child becomes an OhioRISE member.

Q: ***Why has PFK made adjustments to the Follow Up After ED Visit metrics?***

A: PFK's overarching goal of these metrics is to ensure PFK members that are discharged from the ED complete an appropriate follow up within 7 or 30 days after discharge. The 2024 version of these metrics were designed to align with HEDIS definitions. In 2025, PFK is aligning these metrics with the definitions and structure used in the Outcome Acceleration for Kids (OAK) program in Ohio.

Q: ***Training will be offered free to credentialed (independently licensed) providers. Will there be a charge for dependently licensed and/or paraprofessionals to attend?***

A: Dependently licensed and paraprofessionals are not required but are welcome to attend training sessions at no charge.

Q: ***What projects does PFK offer for Quality Improvement?***

A: PFK currently offers the following projects:

- Follow Up After ED Visit for Mental Illness
- Follow Up After ED Visit for Substance Abuse

Q: Why did PFK reduce the incentive pool?

A: PFK has moved the incentive pool from 5% to its original level of 3%. Several factors led to this difficult decision, including the complications from the implementation of OhioRISE and the impact that had on PFK funding.

Q: Does the patient engagement metric include established patients in any way?

A: The patient engagement metric applies to new patients defined as a patient who has not been seen within your organization (based on tax ID) within the prior 90 days. So, it is possible for a patient who has previously received services from your organization but has not done so within the past 90 days to be included in this metric. It is also possible for an established patient to be included if they receive a new diagnosis that qualifies for the incentive. Please contact your provider relations specialist or the PFK Provider Portal for information on qualifying diagnoses.

Q: The Patient Engagement metric triggers an incentive payment after the fourth visit. Are there payments for visits 5+?

A: No; however, if the patient discontinues treatment and then re-engages after 90 days of inactivity, they would meet the criteria as a new patient and would create eligibility for an incentive if they meet all the other criteria for the metric.

Q: Some patients receive services at multiple agencies. Can a patient meet the criteria for incentive at more than one provider organization?

A: Yes.

Q: Can a provider receive an incentive for both the 30-day and 7-day period in either the Follow Up After an ED Visit for a Mental Health Concern or Substance Abuse measures?

A: No. A provider may receive only the 7-day bonus or the 30-day bonus, not both.

Q: If a patient receives multiple services in one day, do they count as 1 visit or multiple visits?

A: They would count as one visit. (Maximum one visit per date of service.)

Q: Who may provide follow-up services after discharge from an emergency department for a diagnosis of mental illness or intentional self-harm or for a diagnosis of substance use disorder?

A: In general, follow-up may be provided by any healthcare professional to qualify for this metric (visit the website below to determine instances when mental health providers are necessary); however, there are some exceptions. Questions about incentives and incentive eligibility may be referred to PFK Provider Relations at PFKProRelations@ChildrensDayton.org. The OAK Expanded Measure Methodology document can be found here: https://partnersforkids.org/wp-content/uploads/2025/04/OAK-Expanded-Measure-Methodology-Document_4_9.pdf

Q: How will I know if a patient I have seen is discharged from an emergency room for a mental health concern?

A: Partners For Kids now receives CliniSync data which allows for more real-time reporting on your patients and their healthcare utilization. If you have access to the Partners For Kid's Provider Portal and would like to receive email notifications when your patients are at an emergency department, please contact your Provider Relations Representative to add this functionality to your portal access.

Q: Will activities rendered to patients enrolled in Aetna OhioRISE be incentive eligible?

A: No. Partners For Kids is no longer at-risk for the behavioral health claims for children participating in OhioRISE and we are no longer able to offer incentives for services reimbursed by OhioRISE.

PFK will, however, pay an incentive for completion of a CANS assessment for patients who are subsequently enrolled into OhioRISE.

Q: I still have questions. How can I get answers?

A: Contact your PFK Provider Relations representative:
Central Region: PFKProRelations@NationwideChildrens.org
West region: PFKProRelations@ChildrensDayton.org