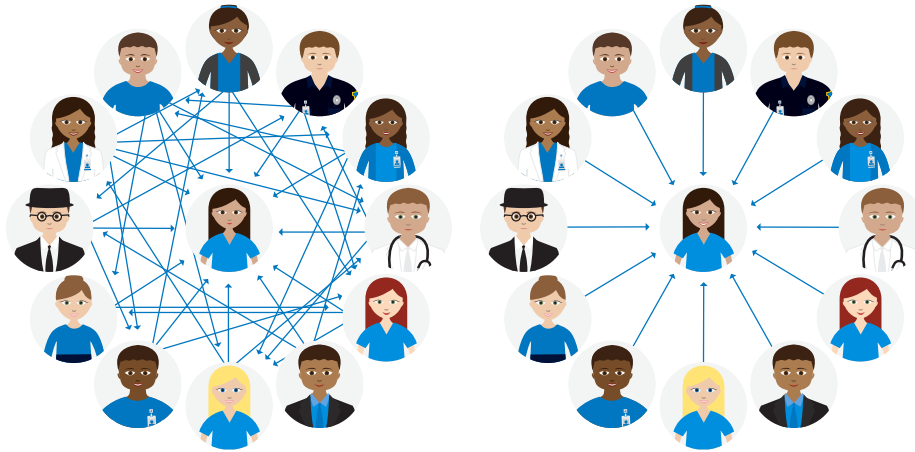


Care Navigation



What We Do:

- Ensure family/child links with provider referrals
- Prior authorization/denial assistance
- Annual well check/immunization reminders
- Follow-up post-utilization with Emergency Department or inpatient admissions
- Assist with identifying/linking with providers for DME supplies, home health care
- Ensure that families have access to managed care plan transportation benefits
- Ensure family understands and has ability to follow provider treatment recommendations
- Connect with social and community resources

Children We Serve:

- Are diagnosed with complex medical or behavioral conditions
- Live in one of PFK's 34 delegated counties
- Are enrolled in Medicaid through one of the following Managed Care Plans: Molina Healthcare, Buckeye Health Plan or UnitedHealthcare Community Plan



If you think a child would benefit from Care Navigation services, you may place a referral by emailing PFKCareCoordination@NationwideChildrens.org or by calling (855) 562-4735.

