



December 28, 2022

Dear Colleague,

Thank you for being a valuable member of our Partners For Kids' network and your ongoing commitment to caring for PFK members. Your efforts to continually engage PFK members in care are at the core of the Behavioral Health Provider Incentive Plan (BH PIP) and will continue to be the focus of our efforts. The BH PIP has been endorsed by your peer representatives on the PFK PIP committee who are actively providing care for PFK members in community practices.

The following changes from the previous year will be applied to 2023 dates of service:

- The incentive pool has increased from 3% to 5% of paid Medicaid claims of eligible practices
- The guaranteed 3% incentive payment has been discontinued
- The target for the annual education requirement has increased from 50% to 60% of credentialed providers participating in at least one PFK training session per organization
- A new metric has been added to track follow up for patients ages 6 and up within 30 days of an emergency department visit for a behavioral health concern or intentional self-harm
- A new metric has been added to track whether patients receive monthly follow up for at least six-months post-discharge from a residential facility
- OhioRISE members will be excluded from the behavioral health incentive program

Partners For Kids will continue to illustrate your practice's performance trend. PFK Quality Improvement Specialists and Patient Outreach Coordinators are eager to lend their support to your practice to boost performance toward any of the 2023 incentive measures.

We will offer 3 Q&A sessions for those who may have questions regarding the 2023 plan. Those sessions may be joined by calling (305) 224-1968 with meeting ID 506 165 4438. They will be held on:

- Wednesday, January 18, 2023 at 7:30 AM – 8:00 AM
- Monday, January 23, 2023 at 5:30 PM – 6:00 PM
- Tuesday, January 24, 2023 at 12:00 PM – 12:30 PM

Again, we value the opportunity to collaborate with you on promoting the health and well-being of all our Partners For Kids' members. Please don't hesitate to contact me or Bob Pastva from PFK Provider Relations (ph: 614.355.5503; email: PFKProRelations@nationwidechildrens.org) if you have any questions.

Sincerely,

Mary DiOrio, MD
Medical Director

Sean Gleeson, MD
President

2023 PFK Behavioral Health Provider Incentive Plan Summary

Element
<p>Training:</p> <ul style="list-style-type: none"> • Completion of at least 1 PFK-supported training session by 60% of the providers credentialed as of January 1 within each group (tax ID) between January 1 – December 31, 2023 • Training will be offered at no charge to PFK-credentialed providers and will be approved for CEU's • Live stream and video conferencing options will be offered • Completion of training will be a pre-requisite to payment on the metrics listed below (incentive for Jan-June 2023 service dates will be paid without demonstration of training)
<p>Patient Engagement in Psychosocial Services:</p> <ul style="list-style-type: none"> • Based on claims data for service dates beginning January 1, 2023 • Includes new patients with a diagnosis of ADHD and Disruptive Behaviors, Anxiety, Trauma, OCD, Autism, Depression or Bipolar • Includes interview, evaluation, consultation, psychological and psychiatric evaluation and therapy services provided in an outpatient setting • In a rolling 3-month period, patient must have at least 1 visit each in 2 of 3 months and at least 4 visits total in the 3-month period
<p>Follow-Up After Hospitalization for Mental Illness:</p> <ul style="list-style-type: none"> • Based on claims data for service dates beginning January 1, 2023 • Includes patients \geq 6 years discharged for a behavioral health concern who have a follow-up visit with a mental health provider within 7 days of discharge (same day as discharge, not included)
<p>Follow-Up After Emergency Department Visit for Mental Illness:</p> <ul style="list-style-type: none"> • Based on claims data for service dates beginning January 1, 2023 • Includes patients \geq 6 years with a diagnosis of mental illness or intentional self-harm during an emergency room visit who have a follow-up visit with a mental health provider within 30 days of discharge (same day as discharge, not included)
<p>Six Months Follow-Up After Residential Discharge:</p> <ul style="list-style-type: none"> • Based on claims data for service dates beginning January 1, 2023 • Includes patients who have had 6+ consecutive dates of treatment rendered by incentive-eligible providers that offer residential services and have a Behavioral Health ICD10 and CPT code on the claim • Incentives will be paid to the discharging residential facility for qualifying patients who have at least one counseling session in each of the following 6 months post-discharge

* PSP = payment on a Per Successful Patient basis. Please note that your practice will continue to receive reimbursement from the applicable Ohio Medicaid Fee Schedule for each adjudicated claim.

** PFK can provide additional details regarding definitions of "new patient" as well as CPT, diagnosis codes and providers included in each measure

*** OhioRISE members will be excluded from the behavioral health incentive program



2023 Behavioral Health Incentive Frequently Asked Questions

Q: *What has changed from 2022 to 2023?*

A: Partners For Kids has implemented several changes for 2023:

- The incentive pool (budget) for the measures has **increased** from 3% of paid Medicaid volume of incentive eligible organizations to 5%
- The 3% guaranteed payment for organizations who have not earned at least incentives equal to or greater than 3% of Medicaid paid volume has been **discontinued**
- The target for the annual education requirement has **increased** from 50% to 60% of credentialed providers participating in at least one PFK training session
- A **new** metric has been added to track follow up for patients ages 6 and up within 30 days of an emergency department visit for a behavioral health concern or intentional self-harm
- A **new residential** metric has been added to track whether patients receive monthly follow up for at least six-months post-discharge from a residential facility

Q: *Training will be offered free to credentialed (independently licensed) providers. Will there be a charge for dependently licensed and/or paraprofessionals to attend?*

A: Dependently licensed and paraprofessionals are not required but are welcome to attend training sessions at no charge.

Q: *Does the patient engagement metric include established patients in any way?*

A: The patient engagement metric applies to new patients defined as a patient who has not been seen within your organization (based on tax ID) within the prior 90 days. So, it is possible for a patient who has previously received services from your organization but has not done so within the past 90 days, to be included in this metric. It is also possible for an established patient to be included if they receive a new diagnosis that qualifies for the incentive.

Q: *The Patient Engagement metric triggers an incentive payment after the fourth visit. Are there payments for visits 5+?*

A: No; however, if the patient discontinues treatment and then re-engages after 90 days of inactivity, he/she would meet the criteria as a new patient and would create eligibility for an incentive if he/she met all the other criteria for the metric.

Q: *Some patients receive services at multiple agencies. Can a patient meet the criteria for incentive at more than one provider organization?*

A: Yes.

Q: *If a patient receives multiple services in one day, do they count as 1 visit or multiple visits?*

A: They would count as one visit. (Maximum one visit per date of service.)



Q: *When does the “clock” begin for purposes of the Follow-up After Hospitalization measure if a patient is transferred from one hospital to another?*

A: If a patient is transferred from one hospital to another or re-admitted within 30 days of discharge, the initial admission no longer meets the criteria for the HEDIS measure. The follow-up measure would apply to the patient’s second admission/discharge.

Q: *For both the Follow-up After Hospitalization and Follow-up After ED Visit measures, if two organizations provide follow-up which one receives the incentive?*

A: The first qualifying visit post-discharge will receive credit.

Q: *For the Follow-up After ED Visit measure, will follow-up from Case Managers count toward the incentive?*

A: Yes. Unlike the Follow-up after Hospitalization, there are no restrictions on the taxonomies of the rendering providers.

Q: *Will activities rendered to patients enrolled in Aetna OhioRISE be incentive eligible?*

A: No. Partners For Kids is no longer at-risk for the behavioral health claims for children participating in OhioRISE and we are no longer able to offer incentives for services reimbursed by OhioRISE.

Q: *If a patient discharged from a residential facility is referred to another organization for follow-up counseling, which receives the incentive?*

A: The discharging residential facility will receive the incentive.

Q: *For the residential measure, if a patient is enrolled in OhioRISE at the time of discharge but is no longer in OhioRISE during the course of the 6 months of follow up, will they be incentive eligible?*

A: No.

Q: *I still have questions. How can I get answers?*

A: Contact your provider relations specialist (PFKProRelations@nationwidechildrens.org).