

Partners For Kids' Quality Improvement Coaching Program

Helping behavioral health providers achieve best patient outcomes
with on-site support

The Partners For Kids' **Quality Improvement (QI) Coaching Program** assists behavioral health providers in achieving best outcomes for patients by focusing on key issues affecting children's health. This program has helped improve outcomes for more than 230,000 patients in community primary care practices throughout central and southeastern Ohio since its inception in 2014, and has expanded to work with community behavioral health providers.

How does Partners For Kids' QI Coaching work?

- A Partners For Kids' quality team member works on-site to train behavioral health providers and team members in a health care focused quality improvement framework, and shares processes and tools to help meet project aims
- Your behavioral health team will build QI capacity by meeting regularly to develop and implement interventions
- The Partners For Kids' QI Coach supports the behavioral health organization in data collection and reporting

What can Partners For Kids' QI Coaching offer?

Partners For Kids will work directly with behavioral health organizations to develop customized QI projects, with a focus on helping meet your quality measures. The current project list includes:

Behavioral Health Portfolio	
7 Day Follow-Up after an Emergency Department Visit for a Behavioral Health Concern	<ul style="list-style-type: none">• Ensure patients who have been discharged from the emergency department for a mental health and/or substance use concern are scheduled for follow-up care within seven days after discharge.

What is expected of the behavioral health organizations that participate in Partners For Kid's QI Coaching Program?

Participation is completely voluntary. To receive continuing education (CE) and/or Maintenance of Certification (MOC) Part IV credit, providers will be asked to:

- Identify a team of people at your practice to commit to improving patient care
- Complete quality improvement training for the team; this will be hosted at your office location, and typically takes three hours of time (in one or multiple sessions)
- Attend regular meetings with the Partners For Kids' quality team member to monitor progress and test changes
- Either allow Partners For Kids to pull real-time data from your electronic health record or provide this data monthly to the quality team member.

For more information, contact PFKQICoaching@NationwideChildrens.org

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